

Since 2007 training and consultancy centre EuroFortis Ltd. has been providing innovative solutions to schools and enterprises. Our main aims are quality development working with the management team and distribution of new educational techniques and ideas amongst teachers.



Our enterprise products are primarily aimed at self-evaluation of a diverse nature, from complex solutions to small but tailor made software tools.

**Our services are divided into two main areas:**

- Implementation of quality management in schools and businesses using self-evaluation based on model of excellence EFQM and CAF;
- The development of employees' personal qualities and competences.

To ensure our company's ongoing successful development and its high potential, we co-operate with several international experts and take part in the development of international educational projects supported by EU.

Quality and excellence has been the driving force of our work throughout all the years, but starting from year 2008, when 3 company members received the initial training in EFQM Excellence model and the methodology of assessing company performance with the help of EFQM Excellence model, it allowed us turn our services directly towards excellence, especially in education sector.

Year 2012 has brought a lot of challenges to EuroFortis as a company. The first half a year was devoted for training school directors, vice-directors, and also teachers in quality management issues in schools, including self-evaluation according to EFQM Excellence model. Meanwhile, EuroFortis team was translating and studying the materials related to ISO 29990 Standard, which allowed to identify the differences between the specific ISO standard and EFQM Excellence model.

In addition, EuroFortis takes part in other projects that are focused on quality in education. For example, EU supported project VETQI aims to develop quality guidelines and a quality label for the organizations that offer IT education for professionals, and for the organizations that attend IT courses for professionals, thus raising the competitiveness of both kind of organizations.

During summer of 2012 there was organized a focus group meeting of directors representing secondary schools, and grammar schools from whole regions of Latvia. The focus group members were introduced with the ISO 29990 standard for educational sector, too.

Quality management and standardization in education sector in Latvia is on its development stage, and there are still a lot of areas for improvement in the sector. Thus, it is extremely crucial that all the stakeholders of education sector are introduced with the new opportunities and trends of quality systems in education, and that they take the necessary steps not in overtaking the system, but in making their own system better.