



## What do our users say?

*"Based on the SAETO tools, our institute has been able to achieve the recognised EFQM status of 'Committed to Excellence' with no more than half a year of preparation. Our next aim is to introduce the SAETO tools for the whole of the University in order to reach the 'Committed to Excellence' level for the whole organisation."*

**C. Hausmann**  
SME Centre University of Liechtenstein, Vaduz

*"The advantage of self-assessment and of the other inquiry tools of SAETO lies in achieving valid evidence in a very short time span. The inquiry is rapidly implemented and distributed, answers can be read with one click, analysed with a second. The self-assessment highlights strengths and makes your development potential transparent. On this basis, positive action supporting the university's development can be formulated with little effort."*

**Daniela Mäder**  
Pedagogic University of Applied Sciences, Zürich

*"In the framework of our self-assessment and improvement process we could use three different instruments provided by GOA/SAETO. Due to their user-friendly lay out, after a brief initial familiarisation the tools were absolutely convincing owing to their functionalities as well as to the variety of uses they offered (online survey, interview questionnaire, analysis of the collected data). Another very positive feature of GOA/SAETO was its great adaptability to our specific needs."*

**Daniel Osterwalder**  
Vocational School for Industrial Training, Bern (gibb)

*"We employ GOA/SAETO as the basic tool for our surveys: the comprehensive catalogue of standard questions along with the quick and easy possibility of adapting them to the specific needs of our firm were crucial factors for taking a decision in favour of this versatile tool set."*

**Sabine Wolfsteiner**  
WIFI Entrepreneurial Academy, Upper Austria



## INVITATION TO PARTICIPATE

Education and Training Organisations wishing to participate in the Field Trials taking place in their country, please contact the relevant organisation listed below.



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For more information on ACES please go to:  
[aces.cityofglasgowcollege.ac.uk](http://aces.cityofglasgowcollege.ac.uk)



Self Assessment as a  
Basis for **Certification**  
& Accreditation in the  
**Educational Sector**

[aces.cityofglasgowcollege.ac.uk](http://aces.cityofglasgowcollege.ac.uk)

# ACES –Self Assessment as a Basis for Certification & Accreditation in the Educational Sector

Improving quality in Vocational Education organisations is of primary concern for both private and public providers across Europe.

The ACES project has been commissioned by the EU to address this concern.

ACES will address the following challenges:

- Establish mandatory quality management systems or awards in educational organisations
- Ensure compliance with ISO, Education Scotland and other national quality systems
- Provide a platform for regular self-assessment and continuous improvement
- Provide a platform to move towards an internationally recognised Excellence Award.
- Provide a platform to move towards national compliance in provision of quality training.

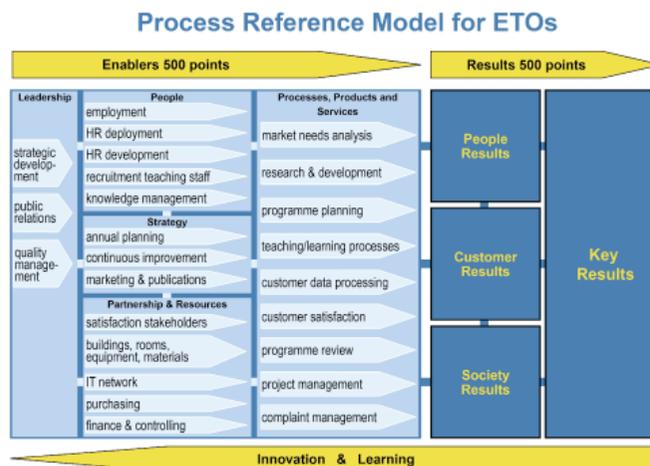


Quality in vocational training both initial and continuing is a central issue of the Copenhagen/Bruges process. This process aims to achieve more trust, transparency and mobility in vocational training and in the labour market. All SAETO products meet the requirements of the European Quality Assurance Reference Framework (EQARF)."

This project is being carried out with the support of the European Community. The content of this project does not necessarily reflect the position of the European Community, nor does it involve any responsibility on the part of the European Community.

# The Quality Improvement Approach

Based on previous work carried out in the area of quality management; the SAETO software solution has been developed to enable Education & Training Organisations (ETOs) conduct quality improvement ratings through self-assessment. These solutions are part of a wider portfolio of products called the GOA-Workbenches®.



# The ACES Project – What’s in it for me?



This project is designed to adapt and implement the SAETO approach to quality and excellence for use at National and local levels in the individual EU countries. This will be achieved through a series of “field tests” carried out nationally with a selection of Education and Training providers in the participating countries.

Organisations participating in the field tests will receive:

- Free access to GOA self-assessment tool
- Free access to professional expertise both national and international (EFQM model for excellence)

The added value for the participating organisations will be:

- An understanding of various quality systems
- A road map towards EFQM excellence recognition and award
- Assessment against Education Scotland requirements

The SAETO software solution uses a scalable approach to self-assessment, offering tools suitable for training institutions beginning their journey to Excellence.

The assessment tools are enhanced by survey tools for training evaluation and stakeholder satisfaction. Additionally, the commercially existing parts of the GOA Workbench also support Project Excellence Assessments, the definition of organisational objectives, key performance indicators or 360° management feedback.

