

Quality development and assurance in the IVET process in skilled-craft painting and varnishing SMEs in Hamburg (“ML-QuES” – *Qualitätsentwicklung und -sicherung im Ausbildungsprozess bei KMU des Maler- und Lackiererhandwerks in Hamburg*)

The “ML-QuES” project aims to raise the quality and hence also the attractiveness of skilled-craft apprenticeships in the recognised training occupation of “Painter and Varnisher” in Hamburg: assuring the quality of IVET also contributes to meeting the demand for skilled workers.

In cooperation with companies, instruments such as work and learning tasks relevant to work-processes, feedback systems and learning-process mentoring are developed and/or adapted to the situation of the particular company and then implemented. The objective is to bring together these instruments in a sustainable system of quality assurance in company-based IVET in Hamburg’s skilled-craft painting and varnishing sector. In addition, a quality development circle (QD circle) will be established to help reinforce a culture of cooperation and the exchange of experience between training companies, the guild, the chamber of skilled crafts, and other actors relevant to IVET.

By means of intensive communication, the open exchange of experience among companies and the development of a common understanding of teaching-and-learning process quality, the project sets out to improve the integration of disadvantaged young people into in-company IVET.

Procedure:

“ML-QuES” comprises several work phases: contact with companies is initially established, then an inventory is undertaken of the IVET situation, IVET quality and the further training needs in the participating companies. On this basis, quality instruments and work-based forms of learning are developed (further). Where a qualification need is identified, training is carried out. Subsequently the developed (or refined) quality instruments and learning forms are implemented and evaluated. In addition, the cooperative relationships of company partners are analysed and developed further within the permanently established QD circle. Recommendations for action are derived from the overall evaluation of the project results in order to raise the quality of company-based IVET and to improve cooperation.

Expected outcomes:

Good practice solutions are identified from the participating companies. Checklists and general recommendations for action are developed for the purpose of quality development and assurance in company-based IVET for small and medium-sized enterprises (SMEs) in the skilled crafts. The outcomes are made accessible by means of an interactive web-based information portal.

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