

Interview Guidelines for Professionals working with immigrants

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molam

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Mol@m

Expert Interview Guidelines

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Target groups:

Professionals working with immigrants/ immigrant organizations.

Note for the interviewer:

This guideline should not be used as a questionnaire. We want to encourage participants to explore around the topic and reveal their experiences with migrants, their personal views, concerns etc. Questions should follow the natural course of the conversation which is dominated to a great extent by the topics chosen by the participant and should be complemented by the questions as they fit into it.

Comments for the interviewer and the stimulus/introduction are in Italics.

The questions to the interview partners are numbered.

1. Stimulus/Introduction:

Thank you very much for taking part in this survey!

*The project **Mol@m** aims at fostering labour migration in Europe. The key outcome is an information tool for career guidance professionals on EU labour markets. With this survey, we want to find out more about migration issues and on information needs.*

*The project centers around **EU labour migration**.*

- *When answering the questions, please concentrate on low skilled labour migrants. Other migration groups (e.g. refugees or repatriates) are not relevant for our project.*
- *Please concentrate on those coming from other EU countries (whether as citizens or residents with working permission).*

In analysing our data, we of course secure your **anonymity** and will treat all data **confidentially!**

Do you agree with **recording**?

2. Professional background of the interview partner

- 2.1. Please describe shortly your job and your working field.
- 2.2. How long are you working in this job/field?
- 2.3. Which qualification do you have?

3. Labour migration issues

3.1. Background of target group

3.1.1. What is the background of the labour migrants that ask you for support?

- ▶ Nationality
- ▶ Average Age
- ▶ Gender
- ▶ Educational/work background
 - ▶ School certificates
 - ▶ ICT (skills, usage, access)
- ▶ Social background (family, living situation)
- ▶ Financial conditions

What was their motivation to work abroad in Europe? (*assisting/alternative question: What are the life plans behind this step?*)

3.1.2. What previous knowledge did they have on opportunities to work in other European Countries?

3.1.3. Which challenges of labour migrants have you become aware off? (eg. especially those related to employment and legal issues or any other)?

4. Needs assessment

4.1 Needs assessment (Migrants):

- 4.1.1 Please tell me about your everyday work with low skilled labour migrants
(*assisting/alternative question: Please describe a typical consultancy situation, a particularly successful case or a critical situation.*)
- 4.1.2 What are the most frequent requests/ support needs of labour migrants?
- 4.1.3 What other support have they already used?
- 4.1.4 Which knowledge gaps can you identify among the labour migrants?

4.2 Needs assessment (in advance of migration):

Which information should be available before people migrate to another country, for example regarding

- laws and restrictions
- living conditions
- labour market options
- cultural aspects (e.g. language, traditions, norms)
- Social aspects (living, health)
- Income

(*assisting question: What should potential migrants or those giving advice to them know about this country prior to their arrival at the hosting country?*)

5. Closing questions

- 5.1. Do you have ideas for improving the situation of labour market migrants?
- 5.2. Any concrete suggestions towards the project?