Projects and Products Portal for Leonardo da Vinci

International Service Technician

2010-1-NL1-LEO05-02652

http://www.adam-europe.eu/adam/project/view.htm?prj=6950

Information sur le projet

Titre: International Service Technician

Code Projet: 2010-1-NL1-LEO05-02652

Année: 2010

Type de Projet: Projets de transfert d'innovation

Statut: Accordé

Pays: NL-Pays-Bas

Accroche marketing: This project will develop a specialised course for International Service Technician in close co-operation with industry.

Résumé: The International Service Technician (IST) project addresses the lack of specialised training courses for technicians who undertake international assignments & need to be equipped with new skills to provide global customers with a high quality after sales service. MAN diesel in Germany have taken the first step in designing an in-house course for their technicians. Using this as a starting point, the project aims to produce a training course that will be generic in character and be designed using a systematic procedure for transferring competences & qualifications developed by 3S in Austria. This new IST training course will use a learning outcomes methodology & aim to demonstrate how ECVET can be implemented.

Working closely with companies & colleges in Norway, Italy and The Netherlands, a skills audit will be carried out to generate a matrix of competences for an IST,a job profile, learning outcomes & finally a training course that includes a period of work experience in an international company. An IST teacher training course will also be developed. The IST project will be coordinated by ROC Midden Nederland, a vocational college with extensive experience in managing international projects and placements. Informed by MAN's learning materials & experience and employing the approach recommended by 3S in producing a competence profile, the colleges will work with companies in their locality to pilot & test the training course. The Italian college will develop a teacher training course to enhance the effectiveness of delivery to students in college or employees in the workplace. The IST partnership will also have the benefit of advice and guidance on quality management & monitoring & evaluation from a UK consultant. All the core partners have European project experience and infrastructures & resources to provide strong support to trainees. The IST project will produce learning
materials for a new training course for technicians to undertake international assignments with greater confidence, understanding & skill & a teacher training course that will prepare teachers & trainers to deliver the course. The learning materials for the course will be put online & made freely available. The project aims to set up a network of colleges delivering the IST course & to encourage training providers in general to engage with the ECVET approach. In addition to equipping students & employees with new skills to match those demanded by the labour market & providing teachers & trainers with a new approach to course design, the IST project will give learners the opportunity of work experience abroad, bring education & industry closer together &, for providers, enhance the attractiveness of their provision.

Description:

Thèmes: *** Formation initiale
** Validation, transparence, certification
* Marché du travail
* Entreprise, TPE, PME
* Formation continue

Sectors: *** Industrie Manufacturière

Types de Produit: Modules
Site Internet
Matériel d'apprentissage
Programme/curriculum

Information sur le projet

Information sur le produit:	Competence Matrix and relationship to ECVET Course profile for three Netherlands, Italy and Norway Course materials Teacher training All available on the website
Page Web du projet:	www.servicetechnician.eu

Contractant du projet

Nom:	ROC Midden Nederland
Ville:	Utrecht
Pays/Région:	Utrecht
Pays:	NL-Pays-Bas
Type d'organisation:	Formation initiale
Site Internet:	http://www.rocmn.nl

Personne de contact

Nom:	Norbert Ruepert
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Site internet:	

Coordinateur

Nom:	ROC Midden Nederland
Ville:	Utrecht
Pays/Région:	Utrecht
Pays:	NL-Pays-Bas
Type d'organisation:	Formation initiale
Site Internet:	http://www.rocmn.nl

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Partenaire

Partner 1

Nom: MAN Diesel SE
Ville: Augsburg
Pays/Région:
Pays:
Type d'organisation: Autres
Site Internet: www.man-ausbildung.de

Partner 2

Nom: Borgund vidaregåande skole
Ville: Alesund
Pays/Région:
Pays:
Type d'organisation: Autres
Site Internet: www.borgund.vgs.no

Partner 3

Nom: ELETTROMECCANICA MANFREDINI SRL
Ville: Soliera
Pays/Région:
Pays:
Type d'organisation: Autres
Site Internet: http://www.emanfredini.com/

Partner 4

Nom: BluePrint Automation
Ville: Woerden
Pays/Région:
Pays:
Type d'organisation: Autres
Site Internet: http://www.blueprintautomation.com

Partenaire

Partner 5

Nom: European Forum of Technical and Vocational Education and Training
Ville: Brussels
Pays/Région:
Pays:
Type d'organisation: Autres
Site Internet: www.efvet.org

Partner 6

Nom: kent + mcgill
Ville: St Neots
Pays/Région:
Pays:
Type d'organisation: Autres
Site Internet: www.kentmcgill.com

Partner 7

Nom: 3s research laboratory - Forschungsverein
Ville: Vienna
Pays/Région:
Pays:
Type d'organisation: Autres
Site Internet: www.3s.co.at

Partner 8

Nom: Opplaeringskontoret Tekniske Fag Sunmore
Ville: Alesund
Pays/Région:
Pays:
Type d'organisation: Autres
Site Internet: http://www.okteknisk.no/

Partenaire

Partner 9

Nom:	Istituto Tecnico Industriale Statale “Leonardo Da Vinci”
Ville:	Carpi-Modena
Pays/Région:	
Pays:	
Type d'organisation:	Autres
Site Internet:	http://www.itisvinci.com

Données du projet

Competence Matrix International Service Technicians.pdf

http://www.adam-europe.eu/prj/6950/prj/Competence%20Matrix%20International%20Service%20Technicians.pdf

Competence Matrix for International Service Technicians

Produits

1 Competence Matrix International Service Technician

Produit 'Competence Matrix International Service Technician'

Titre:	Competence Matrix International Service Technician
Type de Produit:	Description de nouveaux métiers
Texte marketing:	This matrix based on the VQTS model describes in outcomes the specific requirements for an International Service Technician
Description:	a complete description of the requirements for an international service technicians based on research in companies.
Cible:	Vocational training institutes or international manufacturing companies
Résultat:	A matrix that can form the bases of a specific course or specialisation
Domaine d'application:	Training
Adresse du site Internet:	www.servicetechnician.eu
Langues de produit:	anglais