

## Recreation Assistant (RCA) certification program

### Evaluation

Dear participants,

To optimize the Recreation Assistant (RCA) certification program, we would like you to answer the following questionnaire and evaluate the module content. Please hand this paper in to the lecturer at the end of the seminar. We assure that your personal data will only be used internally and won't be passed to others.

With many thanks

Dr. Dieter Brinkmann (IFKA)

#### Which module of the RCA certification program have you actually visited?

- Touristic frameworks
- Leisure service quality
- Socio-psychological basics
- Target groups within guest relations
- Regional studies (culture, history, nature)
- Development guest programs
- Self-management

Seminar location: \_\_\_\_\_

#### How do you rate the visited module overall?

Very good     Very bad

#### What did you particularly like?

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#### What didn't you like?

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#### How do you rate the organisation of the module?

a) *Information about dates and organisation*  
Very good     Very bad

b) *Information about goals and content*  
Very good     Very bad

c) *Seminar rooms and learning opportunities*  
Very good     Very bad

#### How do you rate the module in detail?

##### This RCA module has...

a) *a content close to reality and practice.*  
True     Not true

b) *an obvious thematic structure.*

True     Not true

c) *a comprehensive and understandable content.*

True     Not true

d) *a wide range of didactic methods.*

True     Not true

e) *an obvious relation to the main concept of the RCA certification program.*

True     Not true

**How do you rate the amount of the seminar content?**

- Too much  
 Reasonable  
 Too less

**How do you rate the own effort you had to make before and after the seminar?**

Very high     Very less

**Did you miss any topics?**

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**How do you rate the structure of the lesson?**

a) *The lecturer responded on questions and difficulties of understanding reasonably.*

True     Not true

b) *The seminar content was supported by many examples.*

True     Not true

c) *My existing knowledge was sufficient to follow the seminar.*

True     Not true

d) *The module inspired me to learn more about the topic.*

True     Not true

**How do you rate the inclusion of practical exercises within this module?**

- Too much  
 Reasonable  
 Too less

**How do you rate your own learning curve?**

Very high     Very low

**Which general suggestions do you have to improve this module?**

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**Are you actually working in the tourism industry?**

Yes  No

**Sex**

Male  Female

**How old are you?**

- 16-19  40-49   
20-29  50-59   
30-39  60+

**Thank you for your support!**