

EUROPASS 

External evaluation

*Inputs on project findings and
some remarks for looking forward*

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Different dimensions of evaluation

Evaluation of the system

- **Monitoring and analysis of the Project management**, in order to verify the respect of the *timetable*, the *effectiveness* and *efficiency* of the *partnership* (both at national and transnational level) and to foster adaptations and *continuous improvement* of the process.

Evaluation of deliverables

- **Analysis and evaluation of the products (deliverables)**, to verify the achievement of the expected results: *adaptability of the model*, *usability* of procedures and tools, *involvement* of the stakeholders, *coherence* of the model with respect to the European and national mainstream policies in the field of qualification transparency.

General reference criteria

- **Coherence** of the *results* with respect to the original or redefined *aims* and specific goals of the Project, including the respect of the timetable and of the methodological approach.
- **Pertinence** of the deliverables, with reference to the project *aims*, to the *contexts* of application and to the different typologies of *final users needs* (usability, added value provided by the tools, etc.)
- **Sustainability** of the results, considering *opportunities and threats* related to their *implementation* during and at the end of the Project (costs, coaching needs, stakeholders to involve)

Indicators for evaluation of the system

Evaluation area	Criteria / Indicators
<i>Project Management</i>	<ul style="list-style-type: none"> ▪ Level of respect of the timetable and deliverables ▪ Level of effectiveness and integration of coordination (national and international levels) ▪ Level of efficiency of internal / external communication ▪ Level of effectiveness of financial planning and management of the Project
<i>Transfer of innovation</i>	<ul style="list-style-type: none"> ▪ Level of adaptability of the Model ▪ Level of effectiveness and coherence of assessment procedures and tools, as evaluated by the stakeholders and by the actors ▪ Level of usability of the Model and of the tools (as evaluated by the final users and by the actors) ▪ Level of coherence of the Model with respect to the EU and national policies and tools
<i>Transnational cooperation</i>	<ul style="list-style-type: none"> ▪ Level of coherence, effectiveness and integration of partners contributions ▪ Level of efficiency and participation at the transnational meetings ▪ Level of capability to share codes and approaches, building up mutual understanding
<i>Valorization</i>	<ul style="list-style-type: none"> ▪ Number and significance of stakeholders and actors involved in the project ▪ Degree of innovation and effectiveness of the communication ▪ Level of adaptability of the Model to wider national / sectoral contexts ▪ Quality of the deliverables (scientific approach, clearness, usability)

Indicators for evaluation of deliverables

Deliverables	Criteria / Indicators
Website of the Europass+ 2 project	<ul style="list-style-type: none"> - Number of visitors, characteristics and typologies (coherence) - Suggestions and remarks concerning usability and contents (pertinence) - Remarks and satisfaction of “internal” users of the platform - Remarks and satisfaction of final users of the web tool
Online support tool for documenting informally acquired competences in the Europass Curriculum Vitae (and Mobility document): target group of trainees and training personnel	<ul style="list-style-type: none"> - Level of manageability and comprehensibility for the final users, through direct questioning and/or data collected during the actual use of the tool – (pertinence, sustainability) - Level of adaptability throughout Europe while, updating and completeness of the tool - Connection to the levels of the EQF - Level of satisfaction and remarks of the final users (different typologies), concerning the usefulness of the tool to document informally acquired competences to fill in the Europass CV form
Information brochure for the target group of trainees and (company) training personnel	<ul style="list-style-type: none"> - Level of manageability and comprehensibility for the final users, through direct questioning and/or data collected during the actual use of the tool – (pertinence, sustainability) - Level of adaptability throughout Europe while, updating and completeness of the tool - Connection to the levels of the EQF - Level of satisfaction and remarks of the final users (different typologies), concerning the usefulness of the tool to document informally acquired competences to fill in the Europass CV form
Final publication	<ul style="list-style-type: none"> - Level of coherence, effectiveness of the advertising - Level of readability and effectiveness of the documents - Suggestions and remarks of the target groups concerning the lay out and contents of the brochure and of the publication

Remarks from SWOT Analysis (Paris)

STRENGTHS	WEAKNESSES
<ul style="list-style-type: none"> • Clear tasks • It is still working • Multilanguage tool /mother tongue/ mobility • Educational and practical value • Self evaluation (on line) • Used by users • Partnership/transparency / cooperation • Good tool • Different role in testing phase • Customer needs adaptation 	<ul style="list-style-type: none"> • Delay • Some national agencies are skeptic (as competitors?) • Cv not used in UK and F • Time consuming (Target) • Recruitment processes • Employers' goals • To much to read • Surfing • Digital divide • Europass cv not used enough • Pc availability -> public services • Motivation • Contextualization (at National level) • Different role in testing phase • Re-thinking competencies
OPPORTUNITIES	THREATS
<ul style="list-style-type: none"> • Dissemination and promotion in other countries (wider impact) • Europass national points • UE CV common template • Test group • College / further education • Guidance • Actors / network • Career development (re-motivation) • Cv: lighter? 	<ul style="list-style-type: none"> • Employers don't use Europass CV • Promotion activity • HR • Technical skills • Education work • Larger network

Remarks from SWOT Analysis

Strengths

- The project was successful due to the **solid and articulated partnership** which managed the design of the tool and carried out expected products and deliverables
- The partnership, thanks to the **expertise**, the **professional qualification** of its members and to the **cohesion** between partners, represents a **core network** for dissemination and valorisation initiatives. It should take **responsibility** for the maintenance and the development of the tool, pursuing adaptation and specific promotional campaigns at the **local level**

Weaknesses

- Some relative weaknesses appear to emerge in relation to the risk of a **digital-divide effect** in the use of the device. The on-line tool requires the availability of a computer and a at least ordinary e-skills level
- A further weakness refers to the some characteristics of the **Europass device in its current format** now under examination by the Commission

Remarks from SWOT Analysis

Opportunities

- Some opportunities should be valued and pursued to **achieve sustainable results from the project**. These opportunities should be summarised in some **actions to be undertaken in the near future** and the **promotion of new initiatives**. A **diffusion to additional countries** should be considered
- In order to **involve more closely firms in the exploitation and use** of the Europass+ 2, partners consider the possibility of a new Leonardo project focusing on that purpose

Challenges

- To integrate Europass+ 2 approach in the **valuing of informal and non-formal learning processes** and to make the tool consistent with the **new Europass version** currently under development by the Commission
- It is more and more relevant **to integrate the tool in guidance processes**, particularly at the individual level

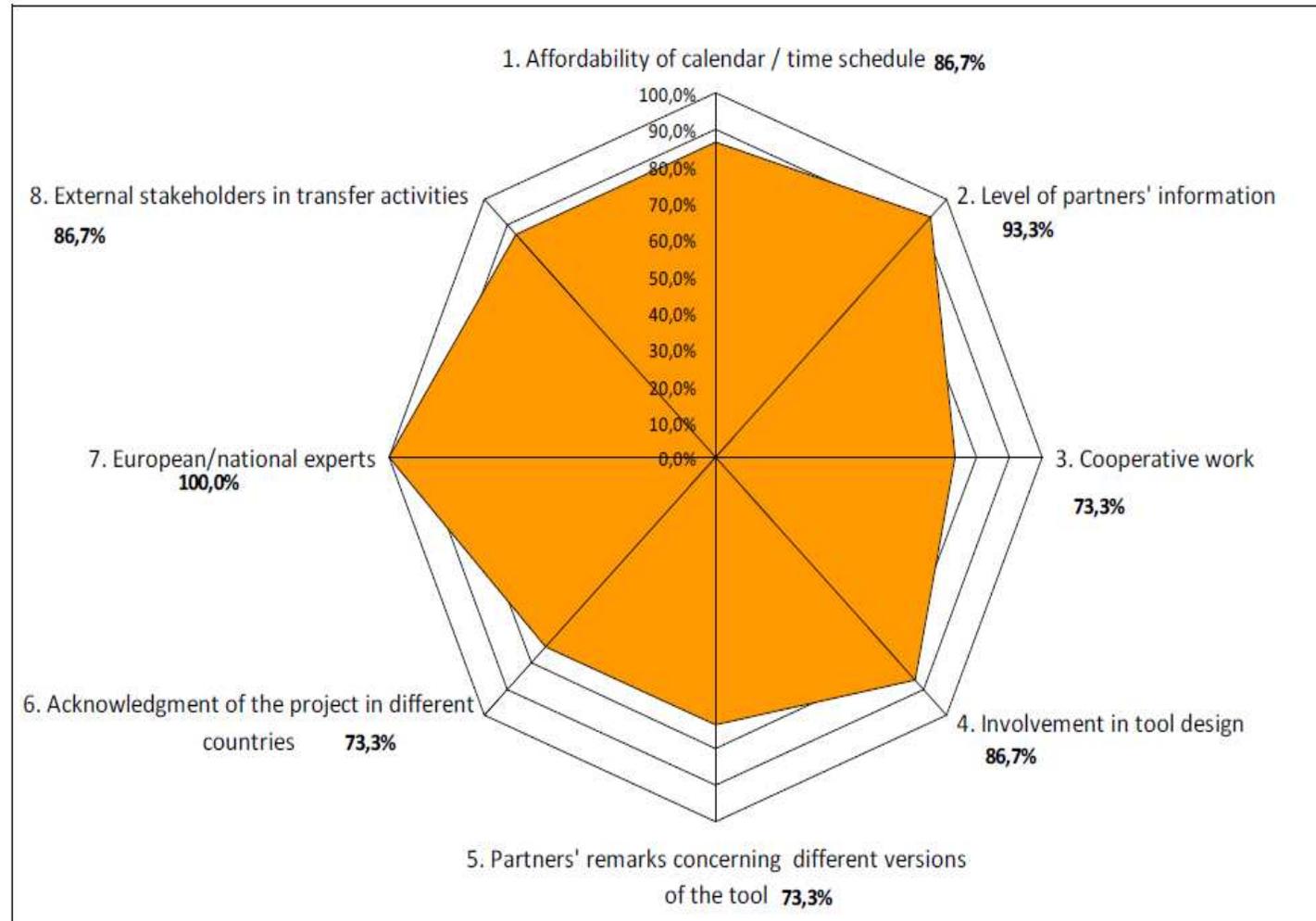
According to external evaluation findings

Europass+ 2 can be considered:

- ❑ *a coherent and suitable tool*: Europass+ 2 results to be consistent with the *current* mainstreaming policy of the EU approach to mobility, transparency and transferability of KSC. It appears fit to be adapted to national VET systems (*additional work on adaptability might be considered*)
- ❑ *a simple and multi-purpose tool* that can be used quite easily by people who at least dispose of basic ICT skills, and an attractive tool for advisers and usable for guidance and counselling processes (*a specific focus on low e-skilled people needs might be considered*)
- ❑ *an highly flexible tool*: it can be improved, translated into new languages and eventually enhanced thanks to a modular software design (*additional work in cooperation with firms might be considered in a future project*)

Evaluation of the system: some highlights

Partners' evaluation on processes and partnership

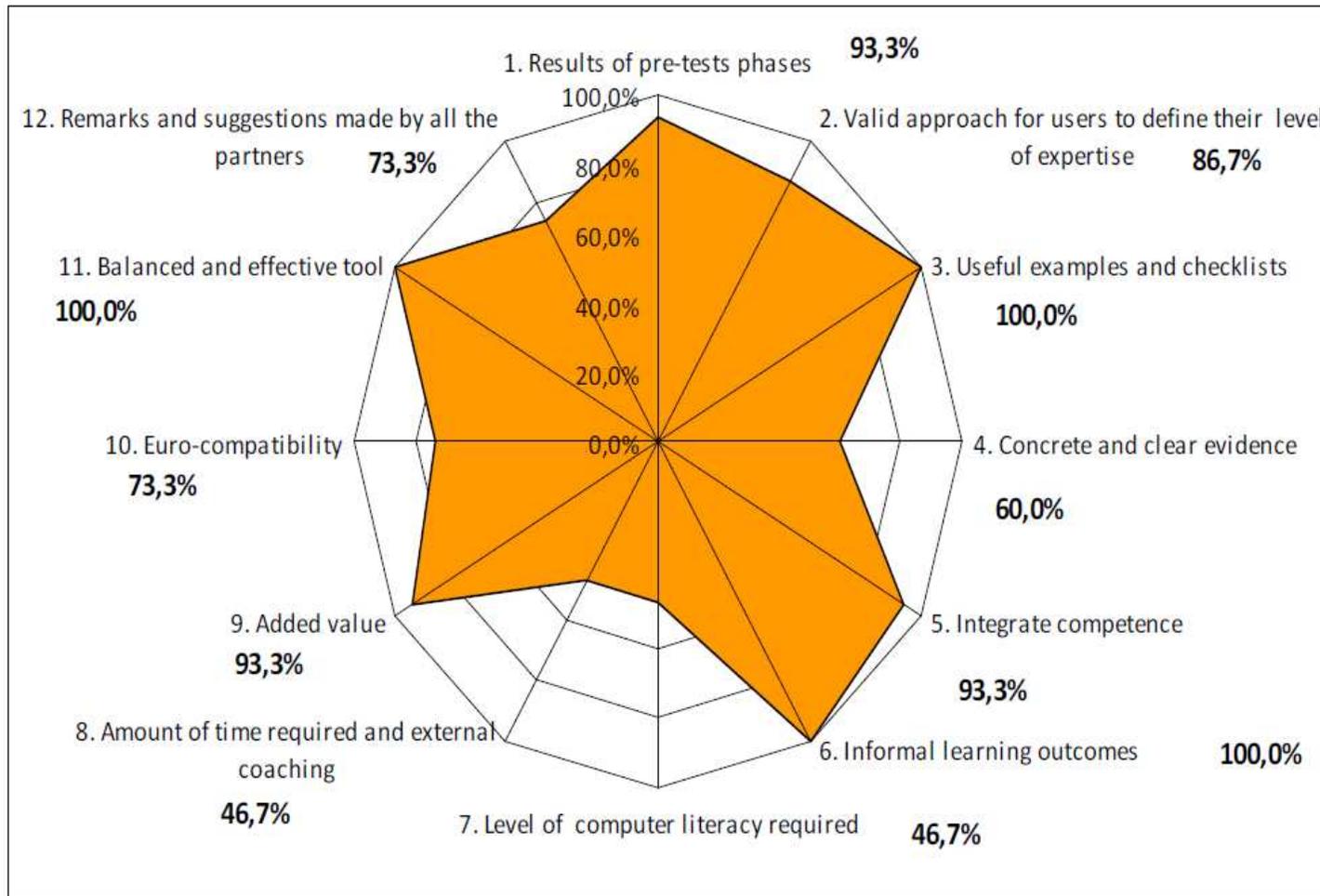


Source: Own elaboration from Paris meeting questionnaire (June 2011).

Value: sum of 'strongly agree' and 'agree'

Evaluation of deliverables: some highlights

Partners' evaluation on current version of the tool



*Source: Own elaboration from Paris meeting questionnaire (June 2011).
Value: sum of 'strongly agree' and 'agree'*