Operational model of "Common Quality Assurance Framework" at VET-provider level

2009-1-SE1-LEO05-02267

http://www.adam-europe.eu/adam/project/view.htm?prj=5802
**Information sur le projet**

<table>
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<tr>
<th>Titre:</th>
<th>Operational model of &quot;Common Quality Assurance Framework&quot; at VET-provider level</th>
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<tbody>
<tr>
<td>Code Projet:</td>
<td>2009-1-SE1-LEO05-02267</td>
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<td>Année:</td>
<td>2009</td>
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<td>Type de Projet:</td>
<td>Projets de transfert d'innovation</td>
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<td>Statut:</td>
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<td>Pays:</td>
<td>SE-Suède</td>
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<td>Accroche marketing:</td>
<td>Un modèle opérationnel pour l'AQ repose sur CCAQ et ISO 9000-2001 et l'amélioration de la transparence entre les systèmes d'EFP en Europe.</td>
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| Résumé: | Background  

The project was a response to the need expressed by VET-provider for a European approach to quality assurance in Vocational Education and Training. The partnership in this project had since end of 2008 highlighted that lack of a basic common European QA standard for VET constitutes a barrier to transparency and mobility within EU. During a research in the field attention was paid to Common Quality Assurance Framework (CQAF) which was endorsed by the Education Council in May 2004. CQAF- as a reference system designed to support Member States to develop, improve, monitor and evaluate their QA systems, based on common principles. The endorsement of CQAF was the first step towards the transparency between QA-systems in VET in Europe. However, CQAF addressed VET at national level and not at provider’s level and it has been based on voluntary participation and implementation by member states. Though the partnership realized that adaptation of existing QA-system in VET at provider’s level to CQAF, has a long way to go elaboration of a “CQAFVET - provider model” could be considered as a first step and it could address the above problem.  

The project “CQAFVET - provider model”  

The overall objective was adaptation of an existing QA model in VET to the standards and criteria of CQAF. The proposed project aimed to adapt the Swedish QA-model, which is based on ISO 9001-2000 at Folkuniversitetet Uppsala, to CQAF. The model was supposed to be a practical tool consisting of a set of operational documents based on a list of criteria for QA in VET according to ISO 9001-2000. The Swedish model highlighted crucial aspects in quality such as correspondence with labour market demand, the degree and quality of stakeholders’ participation, the flexibility of education providers and a relevant pedagogical approach.  

Output and result  

The project has met its initial aim and objectives completely. It succeeded in developing an operational model for QA, with themes and indicators and an elaborated description for practitioners of VET in how to use the model as well as ways to provide evidence for QA. The model was tested in all 5 five partner countries (in up to 20 VET provider organizations) for planning, implementation as well as evaluation of VET programs. The original intention was to develop a self-assessment tool for practitioners as well as advisors. This objective has been met more than originally planned for, since the partners succeeded in developing also a concept for online demo version of the assessment tool (see website of the project).  

Description:  

To ensure quality of vocational education and training the CQAF-(A)VET model distinguishes three axes which contribute to a desired outcome of learning processes. The first axe relates to essential themes regarding the (determination of) content and learning methodologies used. The second axe relates to some vital organizational themes that are essential for the delivery of education and training. And the third axe covers important themes that address issues of the learner. Each axe consists of four themes, each theme having its own indicators.  

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<th>Thèmes:</th>
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<tr>
<td>*** Utilisation et diffusion de résultats</td>
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<td>*** Qualité</td>
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<td>*** Formation continue</td>
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</tbody>
</table>

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Information sur le projet

- Marché du travail

Sectors: *** Enseignement

Types de Produit: Méthodes d'évaluation
- Transparence et certification

Information sur le produit: The model incorporates a total of 28 indicators to monitor and assess quality measures (to be) taken at a basic level (1) as well as at a more sophisticated level (up to level 4 of an indicator). Most important: in its focus the model helps to demonstrate what people and staff actually do. In many European countries national policy is putting more and more constraints on outcome and purpose, self evaluation and continuous improvement. Therefore the model explicitly focuses each theme and its related indicators on outcome and purpose, respecting context, stakeholders and clients, and on continuous evaluation in general.

Page Web du projet: www.cqafvet.eu
Contractant du projet
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Type d'organisation: Autres
Site Internet: http://www.dimitra.gr

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Pays: BE-Belgique
Type d'organisation: Autres
Site Internet: http://revalento.nl

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Ville: Nicosia
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Pays: CY-Chypre
Type d'organisation: Autres
Site Internet: http://www.mmclearningsolutions.com
Données du projet

A new European approach toward Quality Assurance in VET.pdf
http://www.adam-europe.eu/prj/5802/prj/A%20new%20European%20approach%20toward%20Quality%20Assurance%20in%20VET.pdf
Description of the QA-model

Dissemination & Publicity_documentation.pdf
Project leaflet

Presentation CQAF-VET 2011.ppt
http://www.adam-europe.eu/prj/5802/prj/Presentation%20CQAF-VET%202011.ppt

Report on research in Cyprus.pdf
Feedback on the model

Report on research in Greece.pdf
Feedback on the model

Report on research in Spain.pdf
Feedback on the model

Report on research in the Netherlands.pdf
Produits

1. Guidelines for QA in VET
2. CQAF-VET Provider model
Produit 'Guidelines for QA in VET'

Titre: Guidelines for QA in VET
Type de Produit: CD-ROM
Texte marketing: Quality initiatives focused on the essential

Description: CQAF-VET model distinguishes 12 themes each with 2 or more indicators per theme (28 indicators in total). Each indicator has been described at 4 different levels of development. A distinction is made in organizations that function at level 1 up to the level 4 which describes organizations that “breath” with their environment and thus have fully integrated their planning, production, supportive an development processes.

Cible: VET providers

Résultat: The model specifically supports quality development and quality assurance for organizations that provide vocational education and training. The focus of the model is only on those themes (and their related underlying processes) that are considered important for education and training. Themes that are recognized as being relevant by providers of education and training across Europe.

Therefore the model explicitly focuses each theme and its related indicators on outcome and purpose, respecting context, stakeholders and clients, and on continuous evaluation in general.

In Quality Assurance an organization is asked to provide evidence to a third independent party (f.e. an external assessor, the Inspectorate etc.) to give prove of their quality. This model is written in the same way. For each indicator at each level the organization is asked whether one can give evidence (to a third party) that one is indeed acting at a certain level. Reflection on the potential evidence that is available will contribute to the preparation of organizations to meet national or regional criteria.

Domaine d'application: The model can be used as a kind of self assessment tool for QA. Organizations that take their customers and stakeholders seriously can use the self assessment questionnaire to assesses whether they are able to comply to level 2 of this model or not. From this questionnaire feedback at indicator level will provide them with information for further development of their QA policy. Keep in mind that meeting a certain level requires meeting also all evidence of the one(s) below that level! Thus a higher level should always incorporate all lower ones.

Although the model distinguishes 4 different levels of quality assurance, this does not mean that each organization should be able to meet level 4 for all themes and indicators. Regional as well as national circumstances, rules and requirements may by their nature require attention at level 1, 2 or 3 for some (or even all) indicators.

Adresse du site Internet: cqafvet.eu

Langues de produit:
Titre: CQAF-VET Provider model

Type de Produit: Méthodes d’évaluation

Texte marketing: In Quality Assurance an organization is asked to provide evidence to a third independent party (f.e. an external assessor, the Inspectorate etc.) to give prove of their quality. The CQAF (A)VET model focuses in the same way. For each indicator at each level the organization is asked whether one can give evidence (to a third party) that one is indeed acting at a certain level. Reflection on the potential evidence that is available will contribute to the preparation of organizations to meet national or regional criteria or on ways to develop it one step further.

Description: To ensure quality of vocational education and training the CQAF-(A)VET model distinguishes three axes which contribute to a desired outcome of learning processes. The first axe relates to essential themes regarding the (determination of) content and learning methodologies used. The second axe relates to some vital organizational themes that are essential for the delivery of education and training. And the third axe covers important themes that address issues of the learner. Each axe consists of four themes, each theme having its own indicators. The model incorporates a total of 28 indicators to monitor and assess quality measures (to be) taken at a basic level (1) as well as at a more sophisticated level (up to level 4 of an indicator). Most important: in its focus the model helps to demonstrate what people and staff actually do. In many European countries national policy is putting more and more the constraint on outcome and purpose, self evaluation and continuous improvement. Therefore the model explicitly focuses each theme and its related indicators on outcome and purpose, respecting context, stakeholders and clients, and on continuous evaluation in general.

Cible: VET-provider organisations

Résultat: A quality assurance model based on
1. self evaluation
2. External evaluation
(see www.cqafvet.eu)

Domaine d’application: 1. Quality assurance
2. Self evaluation

Adresse du site Internet:

Langues de produit: anglais
néerlandais
suédois
grec moderne
Événements

3rd transnational meeting

Date 28.05.2011

Description The third transnational meeting in Santander will be focused on indicators and final decision on level for each indicator in the quality assurance model for VET providers

Cible project Partners and also Swedish ESF-project "YOUR TURN" represented by Ms Märtha Kleverman

Public Événement public

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Date et lieu 16-17 June 2011, Santander - Spain
at Documenta main office