

PATIENT TRANSPORT FROM THE EMERGENCY TRANSPORT VEHICLE

EVALUATION AND STABILISATION	
Competence 1	Be able to do a correct evaluation and stabilisation of the patient using the suitable basic life support techniques and assistance in the advanced life support depending on the patient's pathology.
Competence 2	Be able to help in the use of the suitable mobilisation and immobilisation techniques depending on the patient's pathology and communicate the work done to the coordinating Centre

PATIENT TRANSPORT TO A MEDICAL CENTRE	
Competence	Be able to take the patient to a medical centre, making an initial examination of the patient and using the basic life support in accordance with the established protocol. During the transport the techniques of safe driving will be used, using the suitable routes and eventually transferring him/her to the medical centre. There will be patient care during the transport or fluid communication and supporting work during the transference with the medical and nursing personnel. Communication with the coordinating centre about the transport of the patient.

TRANSFERENCE	
Competence	Be able to move the patient to the appropriate service in the medical centre after the first health assistance.

FILL IN THE SUITABLE REPORTS	
Competence	Be able to fill in the corresponding report after the service, gathering all the relevant information, actions, evaluations and incidences. Be able to do the correct documental transference about the work done in the report for the transference of the information to the medical centre

EVALUATION AND STABILISATION								
Competence 1	Be able to do a correct evaluation and stabilisation of the patient using the suitable basic life support techniques and assistance in the advanced life support depending on the patient's pathology.							
Expected results	<ul style="list-style-type: none"> - Initial examination of the patient, use of the basic life support techniques, assistance in the advanced life support techniques. - A safe environment is created to assist the patient and for the staff. - The patient is mobilised / immobilised using the appropriate techniques. 							
Resources used for the competence	Knowledge: <ul style="list-style-type: none"> - Knowledge of procedures in order to create a safe environment - Protocol on patient handling and examination, depending on pathologies - Knowledge of the mobilisation and immobilisation techniques - Knowledge of the basic life support and techniques to collaborate in the advanced life support - knowledge of communication procedures 				Skills and abilities <ul style="list-style-type: none"> - Ability to communicate with other people - Interpret procedures of patient immobilisation - Empathy. 			
Competence level	1	2	3	4	5	6	7	8
PROCESS indicators	The individual protection elements are used and the place is made secure to assist safely the patient.							
	The self-protection and asepsis measures are used when handling the patients.							
	The evaluation an stabilization of the patient is done							
	We have all the necessary tools and instruments for a correct mobilisation / immobilisation.							
	The preventive patient immobilisation at the place of the event is carried out through the suitable techniques and material means for the possible injuries and the detected pathologies.							
	The used mobilisation techniques and means allow a safe transportation from the place of the event to the transportation vehicle.							
	The necessary comfort and safety measures are adopted.							
RESULTS indicators	% of occasions the necessary tools or instruments are not available.							
	% of wrong immobilisations / mobilisations							
	% of complaints from patients and/or relatives							
	% of times the individual protection means are used with the patients.							
	% of received complaints made by the people involved.							

EVALUATION AND STABILISATION								
Competence 2	Be able to help in the use of the suitable mobilisation and immobilisation techniques depending on the patient's pathology and communicate the work done to the coordinating Centre							
Expected Results	<ul style="list-style-type: none"> - The patient is mobilised / immobilised - A safe environment is created to assist the patient and the staff involved - Initial examination of the patient, use of the basic life support, assistance in the advanced life support techniques. - 							
Resources used for the competence	Knowledge: <ul style="list-style-type: none"> - Protocol on patient handling and examination - Knowledge of the mobilisation and immobilisation techniques - Knowledge of the basic life support techniques and techniques to collaborate in the advanced life support - Knowledge of the performance protocols of the coordinating centre 			Skills and abilities <ul style="list-style-type: none"> - Ability to communicate with other people - Interpret procedures of patient immobilisation - Empathy. - Ability to summarise, specify and solve during the actions and the communications. - Ability to exchange information with the DC and the Emergency Department of the hospital about priority code assigned 				
Competence level	1	2	3	4	5	6	7	8
PROCESS indicators Change in the indicators distribution	The individual and collective protection elements are used to assist safely the patient and to get a safe environment.							
	The self-protection and asepsis measures are used when handling the patients.							
	We have all the necessary tools and instruments for a correct mobilisation / immobilisation.							
	The preventive patient immobilisation at the place of the event is carried out through the suitable techniques and material means for the possible injuries and the detected pathologies.							
	The used mobilisation techniques and means allow a safe transportation from the place of the event to the transportation vehicle.							
	The necessary comfort and safety measures are adopted.							
RESULT indicators	% of occasions the necessary tools or instruments are not available.							
	% of wrong support to mobilisation / immobilisations							
	% of complaints from patients and/or relatives.							
	% of times the individual protection means are used for the patients							
	% of complaints from the health workers							

TRANSPORTING THE PATIENT TO THE MEDICAL CENTRE								
Competence	Be able to transfer the patient to a medical centre, making an initial examination to the patient and using the basic life support techniques in accordance with the established protocol. During the transportation, safe driving techniques will be used, using the suitable routes and eventually transferring him/her to the health centre. The patient will be monitored during the transportation or a fluid communication and supporting work will be kept during the transportation with the medical and/or nursing personnel.							
Expected results	<ul style="list-style-type: none"> - A safe environment is generated to assist the patient. - Initial examination of the patient, use of basic life support techniques, helping with the advanced life support techniques. - The patient is evacuated from the place of the event to the ambulance - The patient is transferred in the most suitable anatomic position. - The ambulance is driven depending on the patient's needs and the driving environment needs. - A fluid communication is kept with the patient and/or with the people in charge of the monitoring. - Transference of the patient to the Medical Centre - A fluid communication is kept with the responsible person of the transference in the Medical Centre. - A family member, when appropriate, can go with the patient on the ambulance 							
Resources Used for the Competence	Knowledge: <ul style="list-style-type: none"> - Knowledge of the legal regulations on driving and automobile safety. - Knowledge of the specific procedures on vehicle driving in adverse situations - Protocol of patient handling and examination - Knowledge of the basic life support techniques and collaboration techniques on advanced life support. - Knowledge of the patient transportation procedures depending on pathology - Knowledge of legal standards on radio-transmitters. - Knowledge of communication procedures between the coordinating Centre and the hospital - Transference in the Medical Centre 				Skills and abilities <ul style="list-style-type: none"> - Ability to communicate with other people. - Interpret procedures to immobilise patients - Empathy - Ability to drive safely the medical transport vehicle - Ability to do transferences in Medical Centres - Ability to summarise, specify and solve during the actions and the communications. - Ability to receive instructions by the ospital /the DC about care, destination - Take care about patient's found properties - 			
Competence level	1	2	3	4	5	6	7	8
PROCESS	Carry out an initial examination of the patient, using the basic life support techniques and collaborating with the advanced life support							

indicators	techniques in accordance with protocol.
	Use of the suitable mobilisation techniques and means to allow a safe transportation from the place of the event to the vehicle.
	Accommodate the patient in the ambulance depending on the pathology, using the suitable mobilisation and immobilisation techniques to prevent the injuries from becoming more severe.
	Inform the patient and relatives about the transport conditions (approximate length and destination hospital)
	Communicate to the coordinator centre the patient's transference, depending on his/her pathology and assistance needs.
	Drive according to the patient's needs.
	The patient is monitored during the transportation, being alert about possible changes or keeping fluid communication with the people in charge of the monitoring.
	Communicate to the coordinator centre any change of the patient's state during the transportation.
	Transmit to the people in charge in hospital the information regarding the patient and check the correct reception of the message.
	Use the techniques and transference procedures in the Medical Centre depending on the pathology of the patient.
The organic or inorganic waste generated from the medical activity is eliminated to the corresponding containers depending on its nature, way of elimination...	
RESULT indicators	% of complaints from patients or their relatives regarding the transportation: conditions, length...
	% of services correctly done in time and manner.
	% of reports incorrectly filled in
	% of waste not correctly eliminated
	% of complaints from staff in the hospital

TRANSFERENCE

Competence	Be able to move the patient to the appropriate service in the medical centre after the first health assistance.							
Expected Results	<ul style="list-style-type: none"> - Use of the suitable mobilisation and immobilisation techniques depending on the patient's pathology during the transference of the patient. - The transference protocols are used according to the criteria established by the Medical Centre. - The assistance reports are delivered and the verbal information is transmitted during the transference. 							
Resources Used for the Competence	Knowledge <ul style="list-style-type: none"> - Protocols of patient transference to the hospital - Technical procedures for the assistencial transference 				Skills and abilities <ul style="list-style-type: none"> - Communication - Empathy 			
Competence Level	1	2	3	4	5	6	7	8
PROCESS indicators	Mobilisation of the patient according to the established protocol							
	Mobilisation of the patient depending on the patient's pathology using the appropriate techniques and materials.							
	The individual protection elements are used to assist safely the patient.							
	The asepsis measures are used when handling the patients							
	The techniques and means that assure the transference are used.							
RESULT indicators	% of occasions the necessary tools or instruments are not available.							
	% of complaints from patients and/or relatives.							
	% of times the asepsis measures are used for the patients							
	% of complaints from the health workers							

FILLING IN THE SUITABLE REPORTS

Competence	Be able to fill in the corresponding reports after the service, gathering all the relevant information and incidences.							
Expected Results	<ul style="list-style-type: none"> - Forms filled in - Information transmitted 							
Resources used for the Competence	Knowledge: <ul style="list-style-type: none"> - Standardised working protocols - Law for data protection - The Patients' Rights and Duties. 				Skills and Abilities <ul style="list-style-type: none"> - Writing - Reading - Communication 			
Competence level	1	2	3	4	5	6	7	8
PROCESS indicators	The vehicle has the different forms and assistance reports ready to use.							
	The document and willing of not being transferred is filled in and the information transmitted to the coordinator centre or the suitable authority.							
	The patient's personal effects are controlled, becoming responsible for them or indicating the authority or person who gets in charge of them.							
	Fill in suitably the assistance report and hand it to the person in charge in the medical centre.							
	The medical reports and correctly transported to the warehouse for their custody.							
RESULT indicator	% of occasions the necessary forms are not available							
	% of occasions the document and willing of not being transferred are not filled in							
	No. of times (or %) the personal effects are lost							
	% of reports that are not correctly filled in							
	% of complaints from patients and/or relatives.							