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Nordic Centre for
Welfare and Social Issues

NQF Inclusive - Pilot Evaluation Kitchen Line Glad School, DA

Interview results Examinees

Done by auxiliium, Graz

March 2011



This project has been funded with support from the European Commission. This publication reflects the views only of the author, and the Commission cannot be held responsible for any use which may be made of the information contained therein.



Evaluation results interviews examinees

- **Length of the exam:** With reference to the length of the exam many examinees deplored not having had the possibility to show all the things they had learnt before.
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- **Support:** When the examinees were asked if they disposed of enough support during the exam almost all students in second year answered that they did not need any support (only one required some support on product ordering), but that they knew where to get help if they would ask for, whereas the student in first year would have preferred to have more help concerning weights and measures. One student on in second year even answered that she would have preferred to have less support.
- **Disturbing things:** Asked for disturbing noises during the exam, the students answered that they felt especially disturbed by the noises coming from the production place where 16 people were working and from some people speaking very loudly in the same room.
- **Working place:** Only one student stated that she had enough space. All others found that there was too little working space.
- **Means, working atmosphere, preparation time:** All examinees stated that they disposed of sufficient means during the exam and that the general atmosphere was very good. Also the preparation time before the exam was judged as sufficient by the examinees (*it has to be mentioned that the student did a different interpretation of this question as the evaluator wanted to know if they had enough time to get prepared for the exam*).
- **Difficulty of questions:** The students were able to understand the questions even if sometimes they had to ask for a little support of the teachers. Once they understood the questions, only the student in first year found it somewhat hard to answer whereas the students in second year unanimously stated that the questions were not too difficult for them.
- **Room:** All students would prefer to have a kitchen on their own in order to avoid noises coming from other people. So each of them wished to have a kitchen on their own. At the same time they stated that they do not want to change the place of the exam as they are used to work there.

- **Missing things:** Additionally it should be stated that some things were missing during the exam, such as chilli, coconut milk or an electric mixer.
- **Reason for participation:** The examinees judged the exam as useful for them as they can improve their knowledge by doing exams.
- **Certificate:** A certificate about the exam is important to them as it shows what the students are able to do and as it would help to get a job.

Conclusions:

- All in all, the students seemed to be very satisfied about the conditions and execution of the exam. They stated that they had enough time, room, means and support during the exam.
- Only some little aspects were criticised and could give reason to make some changes: For example, the students had the feeling that they could not provide proof of all the things they have learnt (like methods and product knowledge) but had to concentrate on some main things (like hygiene). So it could be said that student felt having worked below their capabilities.
- Also concerning the question about having enough support during the exam the examinees stated that they knew that help was there but that they could easily do without. It seems that the students really wished to demonstrate all they had learnt before and even stated that only without too much support they think being able to make progress.
- One very important thing in order to guarantee a good execution of the exam is the choice of the right working place. Deducing from the answers of the respondents there are various things they would like to change: first of all it seems as if the students do not have enough space to work as only one examinee judged the working space as sufficient. Furthermore, all students deplored the noise level during the exam as other people were speaking and working in the production place during the exam, so that students found it difficult to concentrate. Therefore all of them stated that they would prefer to do the exam in a kitchen on their own. At the same time it is important that they will not have to move from their known working place as they are used to work there and would feel difficulties in adapting to another place just for the exam.

- The examinees all know about the importance of giving proof of their knowledge by doing an exam and therefore getting a certificate they can use in the job market. They even have the feeling to improve their own knowledge when they participate in exams.