



NQF Inclusive - Pilot Evaluation Bakery Chance B, AT

Interview results Examinees

Done by auxilium, Graz

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Evaluation results interviews examinees

- The **assessment questions** were easy to understand for all participants and they had no problems with answering. If somebody felt uncertain the tutors could give support. This was needed only very rarely.
- The **time duration** of the practical assessment was long enough for all participants. Some even stated that it was too short to show all the things learned. All participants would have preferred to show more of their abilities.
→ Thus the practical part of the assessment could be prolonged by producing one additional workpiece.
- The **practical training units** before the assessment were long enough for all participants as they had to do the same tasks during the assessment as at their daily work. And as they are used to visitors coming to the bakery this situation having unknown people around them was not unused or disturbing for them.
- The **theoretical learning units** before the assessment were also mentioned to be long enough by the trainees. (Whereas the trainers stated them to be too short as the daily business didn't allow more learning time.)
→ More learning time for theoretical contents should be planned for future qualifications.
- The **assessment** itself was not stressful for the participants, as they could use all needed materials and equipment as they were used to and as they were used to foreign persons being present in the bakery. As trainees in other organizations might not be used to visitors like Chance B's trainees are this fact should be regarded carefully by other training providers when preparing the assessment.
- The trainees didn't mention any suggestions **what to improve**.
- The **reasons for participating** at this assessment were that trainees like to show what they have learned and what value they could give to the labour market. Self confirmation and recognition of their performance is very important.

Conclusions:

- All participants felt positive with this assessment and no one was overstrained.
- The only criticism mentioned by some was that they had too less time to show what they are able to do. They nearly felt working below their capabilities. Thus it should be considered to widen the assessment tasks.
- To all participants it is clear that an official certificate would improve their situation at the labor market, therefore they are willing to support these efforts. They all would recommend other people to participate at such an assessment.