



# **COACH BOT**

**“Modular e-course with virtual coach tool support”**

**LIFELONG LEARNING PROGRAM  
LEONARDO da VINCI**

**Aarhus Social and Health Care College**

## **TRAINING FOR HEALTHCARE PROFESSIONALS AND HOME CARE PROVIDERS**

**“COACH BOT” project, a European innovative educational program**

**1 seminar 10<sup>th</sup> February 2010**

## **SEMINAR REPORT**

Produced by	Aarhus Social and Health Care College
Work Package N°and title	WP 7: Exploitation
Title of the product	Seminar Report
Level of dissemination	Public
Receivers	Healthcare and homecare providers associations, schools of physiotherapy and nursing
Language	English
Date	5. July 2010

## TABLE OF CONTENTS

COACH BOT: Modular E-Course with Virtual Coach Support.....	4
COACH BOT: Education for healthcare professionals and home care providers.....	4
The background of the seminar.....	4
Promotion.....	4
Presentation .....	7

## ***COACH BOT: Modular E-Course with Virtual Coach Support: Education for healthcare professionals and home care providers***

### **The background of the seminar**

In the social and health care system there is a constantly growing need for relevant and easy accessible training material.

The COACH BOT project is intended to fill the learning gaps of the health care system, and specifically of home care, by developing and testing an innovative e-learning methodology which addresses professionals working in this field.

COACH BOT is a European multinational project taking place in six countries: Italy, Denmark, UK, Romania, Slovenia, and Switzerland. Each national partner is going to test the COACHBOT pilot course and evaluate it.

Wednesday February 10<sup>th</sup> 2010 Aarhus Social and Health Care College organized the first national COACHBOT dissemination seminar at the College, Olof Palmes Alle Aarhus. In total about 120 participants attended the seminar. Most of these were students of the college.

This seminar was followed by a small event 25<sup>th</sup> March for the participants of the piloting of the program

### **Promotion of the seminar**

At Aarhus Social and Health Care we have every year more than 2.500 student who are improving their skills for the work in the health care sector. The students are not “traditional students”: Before they can enter the college, they must have a work contract with a care centre and their studies are organized according to “the sandwich model” meaning that they shift between work and studies during their study time from the very beginning of their education. This means that the students already are employers at a care centre from the very beginning and that they have contact with managers and colleagues in the care sector.

Another group of students are employers in the sector who receive further training/in-service training in the form of short or longer courses on specific topics.

Every time one student is informed about the COACHBOT program and gets interested in it, she /he will go back to the working place and present it and recommend it to her/his colleagues and managers and thus be a perfect ambassador for the program.

Therefore all students of the college were invited to take part in the seminar.

At the college more that 100 teachers and counsellors are working with training of staff in the social and health care sector – in ordinary education as well as in in-service training. The staff members at the college are all in one way or another cooperating with the care institutions in the region. Therefore the involvement of them in the dissemination and exploitation of the project would be a

good step, so we invited them all to take part in the seminar. We also invited staff from other colleges and staff leaders from care institutions and centres.

The invitation (se below) was distributed to each student of the college by the teachers/counsellors/supervisors together with the COACHBOT brochure where the main characteristics and goals of the project are presented in Danish language.

Besides the event was introduced at all team meetings held in January for staff at the college and finally it was announced on the web site of the College.

The invitation and the brochure were also sent by to 5 other educational institutions and to 15 care centres in the region (e-mail and mail)



## KOM og hør om COACHBOT projektet den 10. februar 2010 kl. 13.00-14.30

På Århus Social og Sundhedsskole  
Olof Palme Alle 35, Århus N

Deltagelse i seminaret er gratis og afholdes med støtte fra den Europæiske Union  
Tilmelding til skolen sekretariat tlf. 87 41 26 26 senest den 5. februar.  
Hvis du er elev på skolen, kan du tilmelde dig receptionen senest dagen før.

HVAD handler COACH BOT om:

COACHBOT metodikken repræsenterer en pædagogisk model for fjernundervisning af voksne, der er baseret på kombinationen af samtaleagent-teknologi og et modulopdelt e-kursus, som leveres via en platform. Denne træningsmodel er projektets primære resultat og indeholder et e-learningssystem, hvor det er muligt at kommunikere individuelt på en menneskelignende måde med deltagerne og at fastlægge læringsprocesser, der er skræddersyet efter deltagerens behov.

PROGRAM:

Projektleder Bodil Mygind Madsen vil orientere om COACHBOT projektets baggrund, mål og resultater og om virtuel læring generelt

Der vil blive mulighed for at stille spørgsmål og du kan høre om muligheden for at være med til at teste COACHBOT programmet – ved enten at blive medlem af eksperimentelgruppen eller kontrolgruppen.

VI GLÆDER OS TIL AT SE DIG



**Århus Social-  
og Sundhedsskole**

Olof Palmes Allé 35  
DK-8200 Århus N  
Tel +45 87 41 26 26  
Fax +45 87 41 26 00  
sosu@adm.sosuaarhus.dk  
www.sosuaarhus.dk

## Presentations



The seminar was run by the COACH BOT coordinator Bodil Mygind Madsen who presented the project in general – and the progress and the results of the project so far.

She explained how the program can be useful to the Health and Social Care sector staff and stressed the need for virtual training material in the care sector. She said that in the future it will not be possible to maintain the face-to-face situations with a teacher and his or her students present in a classroom. In the future there will be many individual things to learn within the care sector - at the work place

As knowledge must be mediated to the employees at the work places, virtual training and learning is necessary.

As examples of the benefits e-learning offers compared to the traditional learning she mentioned the following:

- You can to learn at any time of the day or night whenever it suits you, and you can make it fit into both your professional as well as your private life. You can do it spontaneously if you suddenly feel like it, and respectively you can stop immediately if you feel that you are not really in the mood and fit for learning - without disturbing others or hurting a teacher as you would do, if you stood up and left in the middle of the teaching in a class.
- You can also learn at any place where you have access to the internet, even when you have a break at work which you wish to use for this purpose.
- You can learn according to your individual lerning style with a cup of coffee next to you, the legs up on the table or whatever suits you best.
- Another important aspect, perhaps the most important one, is that you can do it at your own speed.

She also explained the concept of the Virtual Assistance which is an important part of the program and which is going to be an added value for the e-learning course.

Finally she informed about other European projects related to the care sector.

Århus July 2010