



# **COACH BOT**

**“Modular e-course with virtual coach tool support”**

**LIFELONG LEARNING PROGRAM  
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**Aarhus Social and Health Care College**

## **TRAINING FOR HEALTHCARE PROFESSIONALS AND HOME CARE PROVIDERS**

**“COACH BOT” project, a European innovative educational program**

**23rd September 2010**

## **SEMINAR REPORT**

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## ***COACH BOT: Modular E-Course with Virtual Coach Support: Education for healthcare professionals and home care providers***

### **The background of the seminar**

In the social and health care system there is a constantly growing need for relevant and easy accessible training material.

The COACH BOT project is intended to fill the learning gaps of the healthcare system, and specifically of home care, by developing and testing an innovative e-learning methodology which addresses professionals working in this field.

COACH BOT is a European multinational project taking place in six countries: Italy, Denmark, UK, Romania, Slovenia, and Switzerland. Each national partner has tested the COACHBOT pilot course and evaluated it.

In order to disseminate the results and the impact of the project two seminars have been held at Aarhus Social and Health Care College. The seminar were aiming at the dissemination and exploitation and the first seminar was held in February 2010 and took place at the Social and Health Care College, Olof Palmes Alle ,Aarhus.

Thursday 23<sup>rd</sup> September 2010 the College organized the second seminar which also took place at The Social and Health Care College, Olof Palmes Alle Aarhus. In total 55 participants attended the seminar.

### **Promotion of the seminar**

At the College more that 100 teachers and counsellors are working with training of staff in the social and health care sector – in ordinary education as well as in in-service training. They are working in close contact with the centres where home care is organized,

The staff members at the college are all in one way or another cooperating with the care institutions in the region, Therefore the involvement of them in dissemination and exploitation of the project would be a good step, so we invited them all to take part in the seminar. We also invited staff from other colleges and staff leaders from care institutions and centres.

The invitation including the program of the event (se below) and was distributed to each teacher/counsellor/supervisor at the college together with the COACHBOT brochure where the main characteristics and goals of the project is presented in Danish language.

Besides the event was introduces at all team meetings held at the college in August and September and finally it was announced the web site of the College

The invitation and the brochure were also sent by mail to 5 other educational institutions and to 15 care centres in the region by e-mail and by mail

*Invitation to the seminar*

## **Introduction, information and presentations**

The seminar was opened by the director of the College Leo Fodgaard Hansen who stressed the need for training and for virtual training material in the care sector. The Danish COACHBOT project manager

Bodil Mygind Madsen presented the project in general and how it can be useful to the Health and Social Care sector and she also told about the experiences of the pilot course. Finally she informed about other European project related to the care sector.

Multimedia designer Thøger Johansen from the multimedia production unit of the college presented the COACH BOT training program. He specified the stages of development of the course, the contents of the different modules, the resources that the users can exploit and the advantages of shaping COACH BOT as a tailored, modular, online course. He also gave examples of other different kinds of virtual training material for the sector.



## **Workshops, discussions, conclusions.**

After the presentation of the program, workshops were arranged, where the participant tried to use the program in small groups. Besides they were given the task to discuss these two topics:

- 1) What are the advantages of this program?
- 2) How can it be disseminated in the best way so that as many people as possible benefit from it



**Presentation of the results of the workshop and discussion:**

One representative from each workshop presented the result of the workshop. There was a general satisfaction with the program but it was stressed that it very important that such a program really is being used by the target group and not ends up “on the shelves”

It was agreed that all teachers of the college should present the program during their training programs.

In order to ensure the implementation of this decision it was decided to appoint a person from the college who will be present in the classes when a teacher for the first time is introducing the program. This will support the teacher and ensure the quality of the students’ first meeting with the program

It was stresses that every time one student has a good experience with the program she /he will go back to the working place and present it and recommend it to her colleagues and thus and thus be a perfect ambassador for the program.

It was also decided that information about the program at the care centres of the region should take place in connection with the regular meetings where care centre and educational institution discuss their cooperation. It was mentioned that it was important to focus on the more remotely placed centres of the region.

In connection with the closing of the seminar the COACH BOT support person were appointed.

Aarhus 25. October 2010

