

## Quality indicators in YCC table

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CONTEXT (Environment, political, legal, economic situation)		INPUT (Resources, knowledge, experience)		PROCESS (During the consulting process)		OUTPUT (Concrete results attained)		OUTCOME (Long-term effects)	
	Indicator		Indicator		Indicator		Indicator		Indicator
QUALITY INDICATORS	Cooperation with: - local community and parents; - partner institutions; - networks on national and European level		Appropriate competence of counseling staff - aware of: - labour market and job profiles, - employers' demands, - specific school graduates' profiles		Flexible programmes that incorporate progression in acquisition of knowledge		Achievement of key competencies demonstrated		Rate of employed youth after being consulted by career consultant/youth worker
	Coordination/synchronization of national, local and organization internal policies		Key competencies available in the curricula and learning material		Counseling tailored to the personal development of the young person, moving them towards work readiness		Improved level of performance in a range of main skills, including taking responsibility		Quality of employment, retention of job opportunities improved
	Appropriate legislation and regulation in the field, easy to follow		Willingness of the young person to engage in career consulting process		Sound financial and administrative management of the counseling body		Enhanced self-confidence, self-esteem and motivation to enter labour market		Destination of trainees 6 months after career guidance
	Capacity of premises, quality and quantity of equipment and tools to provide the full range of services related to career counseling		Development of quality management approaches		Implement quality management system in the career consultancy process		Acquisition of formal qualifications		Utilization of acquired skills /employer and employee point of view/
	Consideration of local and cultural differences in the labour market and their influence on young people's decisions		Stimulation of clients to find there specific place on the labour market		Documentary evidence and recording of consulting process				Ongoing support of already hired young people
	Adequate assessment of needs of vulnerable groups, e.g. existence of studies, statistics		Existence of mobile or e-consulting mechanisms		Flexible programs that propose enhanced model for counseling of youth with fewer opportunities		Completion rate of youth with fewer opportunities		Evaluation of local and national labour market to ensure the career consultancy content is relative

QUALITY INDICATORS		Expansion of the accessibility level of career consultancy services orientated towards people with fewer opportunities		Provision of specialized services, adjusted towards the specific needs of people with fewer opportunities						Provision of further more support of already hired young people with fewer opportunities, enhancing their professional progress and career development
				Precise knowledge of different types of profiles of disadvantaged youth						
				Existence of special tools/equipment for disabled						