

EU Tourism Mentoring

2013-1-SK1-LEO05-06367

<http://www.adam-europe.eu/adam/project/view.htm?prj=11755>

Projektinformation

Titel: EU Tourism Mentoring

Projektnummer: 2013-1-SK1-LEO05-06367

Jahr: 2013

Projekttyp: Innovationstransfer

Status: bewilligt

Land: SK-Slowakei

Marketing Text: Fünf europäischen Organisationen implementieren ein 2-Jähriges Projekt, das auf Transfer von Mentoring-Techniken aus Großbritannien nach Slowakei, Rumänien und Litauen abgezielt ist. 12 Mentoren aus den empfangenden Ländern wurden ausgewählt, um in einem Pilottrainingzyklus teilzunehmen. Der Trainingzyklus unter britische Leitung, wird auf Entwicklung der Beraterfähigkeiten von diesen Schülermentoren konzentriert. Das Projekt versucht bieten die Anerkennung von Fertigkeiten und Kompetenzen von Mentoren, die dem britischen und europäischen Kompetenzstandard entsprechen. „Mentoring Guide“, die verschiedene Aspekte von Mentoring einbeziehen wird, wird im Mai 2005 verfügbar sein. Das „Mentoring Guide wird Themen behandelt bei dem Training, die Erfahrungen von Schülermentoren und Beiträge von Stakeholdern widergespiegelt. „Mentoring Guide“ ist für alle Organisationen, die sich für Mentoren-Trainingprogrammen interessieren, Schülermentoren, Mentees und alle, die sich im Mentoring-Business engagieren wollen, konzeptiert.

Zusammenfassung: The tourism is one of the most important economic sectors in each country, including SK, RO and LT. In spite of all of these countries having potential for tourism (land, hotels, history, art, vista etc) each still lack quality in the services provided.

The hotel, leisure, travel and tourism (HLTT) sector in most European countries lacks structure to skills development and career development planning. It displays a wide range of qualifications, profiles and standards, and training/teaching paths which are not unified. Additionally, SMEs in this sector display poor staff retention, inequality in promotion (more men than women), and minimal budgets to address the issues.

Mentoring - mutual learning and sharing - has become one of the most powerful developmental tools for any organisation to develop staff, standards and the organisation itself. This project uses the tested mentor development toolkit in HLTT sector, to transfer this innovation and knowledge to the importing nations (SK, RO and LT) as the first step to addressing these sector skills issues.

Within the EU, it is only the UK that has EQF-referenced qualifications that progress candidates towards a national (UK) industry standard of competence.

Aim: To create a training methodology standard for mentor development from a UK-developed product

EUTM's main objectives are to:

- transfer the Methodology and Training Path designed in the UK for mentors
- improve the training offer for mentors in the UK and Europe in close cooperation with employers and practitioners
- initiate the transfer of mentoring techniques though a mentoring pilot, identifying sector benefits.
- produce a final Methodology and Training Path designed for EU valorisation

Short-term impact on the HLTT sector; introducing the cost-effective means of developing staff - by first developing mentors, and thus developing mentees.

Longer-term impact; building capacity in organisations, with: managers. staff teams, trainers, mentoring professionals, VET institutions, public bodies.

Beschreibung: The EUTM project aims to transfer the innovation of mentor development toolkit designed in the UK by Fargold, with reference to the UK National Qualification Standard for Mentors, which is both a Methodology and a Training Path.

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The mentoring toolkit/methodology already developed by the UK project partner, aiming to develop mentors for the HLTT sector. The toolkit is a practical and comprehensive guide covering every aspect of designing, managing and running a mentoring programme and provides an invaluable checklist of things to bear in mind when planning a structured mentoring programme. It comprises of three sections: The Co-ordinator guide, The Mentor Guide and The Mentee Guide. Each section provides guidance on roles and responsibilities, priorities, challenges and pitfalls, dos and don'ts, FAQs, processes and practical skills.

The transfer of innovation is realized mainly through the following steps:

- adaptation of the innovation to local needs
- translation of the innovation into Slovak, Lithuanian, Romanian
- pilot run (mentors' training pilot and mentoring training pilot) and evaluation
- final version realization
- dissemination

The adaptation of the training path and mentoring toolkit is being realized with close reference to the local context and the needs of the target groups. The mentor development toolkit will be adapted and tested by partner organisations as a path made up of 3 workshops for 42 hours in total, held in Slovakia, Lithuania and Romania. This action develops mentors in Slovakia, Romania and Lithuania.

The test of transferability of the techniques to different nations and to different types of learners is conducted via launching and testing of the mentoring training pilot. The partners in Slovakia, Romania and Lithuania have each identified individuals to work with. An average of three work days is allocated to each mentee so that each partner nation has at least 36 mentor work days to deploy to the individuals in development.

Both the mentor development programme and the mentoring pilots being undertaken in each receiving nation is utilised to provide focus group and gather participants' responses before proceeding, under the auspices of Gecko to a "final" version of the mentor development toolkit (training pathway).

- Themen: *** Lebenslanges Lernen
 *** Unternehmen, KMU
 ** Anerkennung, Transparenz, Zertifizierung
 * Arbeitsmarkt
- Sektoren: *** Gastgewerbe/Beherbergung und Gastronomie
 *** Erziehung und Unterricht
 * Erbringung von Freiberuflichen, Wissenschaftlichen und Technischen Dienstleistungen

Produkt Typen: Lehrmaterial
 Homepage
 Programme/Curricula

Produktinformation: The project will result in several products. One of them is the workbook with four parts and includes the four areas concerning mentoring that will be covered in the training path.

Part 1 – Co-ordinator Guide: This is the section aimed at all those who want to start a structured mentoring programme. It gives an overview of what mentoring is and gives guidance in those areas that are essential for setting up a successful programme, from designing a planning it to managing and running it.

Part 2 – Mentor Guide: This section is aimed at would be mentors and those who are doing mentoring informally. It covers responsibilities, skills, values, techniques and includes useful templates.

Part 3 – Mentee Guide: This section is aimed at would be mentees and is intending to

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help mentees focus on what they want to get out of mentoring, how to behave with their mentors and includes useful templates.

Part 4 – Business Mentoring: This section is an introduction to business mentoring and explains the levels of knowledge, experience and understanding required to be a good business mentor. It is designed to go hand in hand with the Mentor Guide.

Other results include:

- context analysis and best practice
- adapted, Europeanised and translated mentoring toolkit in the national languages of the imported nations
- training and development of the aspiring mentors in the imported nations via workshops (hosted in SK, RO and LT), testing methodology and training path
- mentoring pilot (matching mentors and mentees, mentoring process, evaluation of results and experience gained during training path pilots)
- evaluated materials based upon the results and experience gained, its dissemination and exploitation
- website

Projektwebseite: www.eumentoring.com

Vertragnehmer

Name: Slovak Business Agency
Stadt: Bratislava
Land/Region: Západné Slovensko
Land: SK-Slowakei
Organisationstyp: Öffentliche Einrichtung
Homepage: <http://www.sbagency.sk>

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Koordinator

Name: Slovak Business Agency
Stadt: Bratislava
Land/Region: Západné Slovensko
Land: SK-Slowakei
Organisationstyp: Öffentliche Einrichtung
Homepage: <http://www.sbagency.sk>

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Partner

Partner 1

Name: Gecko Programmes Ltd
Stadt: Wolverhampton
Land/Region: West Midlands
Land: UK-Vereinigtes Königreich
Organisationstyp: andere
Homepage: <http://www.geckoprogrammes.co.uk>

Partner 2

Name: VSI SARETAS - International Cooperation & Research Network
Stadt: Kaunas
Land/Region: Lietuva
Land: LT-Litauen
Organisationstyp: andere
Homepage: <http://www.saretas.org>

Partner 3

Name: SC GROUP G4 PROMOTION SRL
Stadt: PITESTI
Land/Region: Sud
Land: RO-Rumänien
Organisationstyp: andere
Homepage: <http://www.activtours.ro>

Partner 4

Name: Fargold Ltd T/A Shine P&P
Stadt: London
Land/Region: Outer London
Land: UK-Vereinigtes Königreich
Organisationstyp: andere
Homepage: <http://www.shinepeopleandplaces.co.uk>

Projektdateien

EU MENTORING_interview.avi

http://www.adam-europe.eu/prj/11755/prj/EU%20MENTORING_interview.avi

Interview with Gaby Marcon Clark, the Director of Shine People and Places who designed and runs the mentor development training

EU MENTORING_kratke.avi

http://www.adam-europe.eu/prj/11755/prj/EU%20MENTORING_kratke.avi

A short video from the 1st workshops developing mentors in Lithuania, Romania and Slovakia, held in Bratislava, 11th-13th June 2014

EU_mentoring_LT.pdf

http://www.adam-europe.eu/prj/11755/prj/EU_mentoring_LT.pdf

EU Tourism Mentoring flyer - Lithuanian

EU_mentoring_RO.pdf

http://www.adam-europe.eu/prj/11755/prj/EU_mentoring_RO.pdf

EU Tourism Mentoring flyer - Romanian

EU_mentoring_SK.pdf

http://www.adam-europe.eu/prj/11755/prj/EU_mentoring_SK.pdf

EU Tourism Mentoring flyer - Slovak

flyer_en.pdf

http://www.adam-europe.eu/prj/11755/prj/flyer_en.pdf

EU Tourism Mentoring flyer - English

Manual despre mentorat.pdf

<http://www.adam-europe.eu/prj/11755/prj/Manual%20despre%20mentorat.pdf>

Mentoringova prirucka nahlad.pdf

<http://www.adam-europe.eu/prj/11755/prj/Mentoringova%20prirucka%20nahlad.pdf>

Mentoring toolkit.pdf

<http://www.adam-europe.eu/prj/11755/prj/Mentoring%20toolkit.pdf>

Mentorystes vadovelis.pdf

<http://www.adam-europe.eu/prj/11755/prj/Mentorystes%20vadovelis.pdf>

multilingual glossary.pdf

<http://www.adam-europe.eu/prj/11755/prj/multilingual%20glossary.pdf>

Projektdateien

posters_all.pdf

http://www.adam-europe.eu/prj/11755/prj/posters_all.pdf

EU Tourism Mentoring posters - English, Lithuanian, Romanian and Slovak

Result 29 EUTM Flyer_toolkit_LT.pdf

http://www.adam-europe.eu/prj/11755/prj/Result%2029%20EUTM%20Flyer_toolkit_LT.pdf

Flyer - promotion of the toolkit in Romanian

Result 29 EUTM Flyer_toolkit_RO.pdf

http://www.adam-europe.eu/prj/11755/prj/Result%2029%20EUTM%20Flyer_toolkit_RO.pdf

Flyer - promotion of the toolkit in Romanian

Result 29 EUTM Flyer_toolkit_SK.pdf

http://www.adam-europe.eu/prj/11755/prj/Result%2029%20EUTM%20Flyer_toolkit_SK.pdf

Flyer - promotion of the toolkit, Slovak

Result 29 EUTM Publications_flyer_EN.pdf

http://www.adam-europe.eu/prj/11755/prj/Result%2029%20EUTM%20Publications_flyer_EN.pdf

Flyer - promotion of the toolkit

roll_up_LT.pdf

http://www.adam-europe.eu/prj/11755/prj/roll_up_LT.pdf

EU Tourism Mentoring roll up - Lithuanian

roll_up_RO.pdf

http://www.adam-europe.eu/prj/11755/prj/roll_up_RO.pdf

EU Tourism Mentoring roll up - Romanian

roll_up_SK.pdf

http://www.adam-europe.eu/prj/11755/prj/roll_up_SK.pdf

EU Tourism Mentoring roll up - Slovak

Produkte

- 1 EU Tourism Mentoring website
- 2 Needs analysis
- 3 Report on Best Practices
- 4 Report on Public Policies
- 5 Methodological guidelines
- 6 The Mentoring Workbook - adapted version
- 7 Training path final version
- 8 Mentor development training and mentoring pilot
- 9 Technical terms glossary extended - multilingual

Produkt 'EU Tourism Mentoring website'

Titel: EU Tourism Mentoring website

Produkttyp: Homepage

Marketing Text:

Beschreibung: A website created and devoted to the project to publish news related to the project and all project-related events and publicly available documentation generated during the project. This provides support to mentors and mentees beyond the life-cycle of the project, enhancing sustainability.

Zielgruppe: Partnership organisations, teachers/trainers, learners, professionals, SMEs, public authorities, VET and academic training providers.

Resultat: project website

Anwendungsbereich: raising awareness about mentoring in the HLTT sector. provides information about the project, mentoring, developed mentors, partners.

Homepage: <http://eumentoring.com/>

Produktsprachen: Englisch

Produkt 'Needs analysis'

Titel: Needs analysis

Produkttyp: andere

Marketing Text:

Beschreibung: The overall objective of the analysis was to study the needs of the labour market and the VET systems related to the hospitality, leisure, tourism and travel (HLTT) industry in Romania, Slovakia, Lithuania and the United Kingdom where the EU Tourism Mentoring project is being implemented. The project seeks to transfer mentoring techniques used in the British HLTT sector to the same sector in the partner countries.

Zielgruppe: Partnership members and stakeholders including Hospitality, leisure, travel and tourism sector professionals, adult education providers, Business support organisation, etc.

Resultat:

Anwendungsbereich: The conclusion of the analysis served as an impulse in the process of adaptation and improvement of the training path. Providing information on the Labour market needs´ and existing VET systems, the analysis helped us identify the main opportunities to use mentoring in partner countries.

Homepage:

Produktsprachen: Englisch

product files

Needs analysis

Result 8 EUTM Needs analysis.pdf

<http://www.adam-europe.eu/prj/11755/prd/2/2/Result%20%20EUTM%20Needs%20analysis.pdf>
Needs´ analysis of training systems and labour markets in Romania, Slovakia, Lithuania and in the UK

Produkt 'Report on Best Practices'

Titel: Report on Best Practices

Produkttyp: andere

Marketing Text: Report on best practices in the mentor development training identified in the partner countries

Beschreibung: The overall objective of the report was to study the existing training offer in the field of developing mentoring techniques and skills at local, regional and national levels, from both a formal (academic) level and informal (VET) point of view. Particular attention was paid to identifying teaching/training best practices to be used as reference points during other project activities.

Zielgruppe: Project partner organisations, Hospitality, leisure, travel and tourism sector, Adult education providers, Business support organisations

Resultat: The results and conclusions of the report helped the project partners design the mentor development training reflecting the needs of the target group - HLTT professionals and providing an adequate supplement to the existing VET offer available to the individuals operating in the HLTT sector who would like to develop new competences and pursue their career in the sector.

Anwendungsbereich: The results of the analysis were reflected in the final version of the training path

Homepage:

Produktsprachen: Englisch

product files

Result 9 EUTM Report on best practices.pdf

<http://www.adam-europe.eu/prj/11755/prd/3/1/Result%209%20EUTM%20Report%20on%20best%20practices.pdf>
Report on Best Practices in Romania, Slovakia, Lithuania and in the UK

Produkt 'Report on Public Policies'

Titel: Report on Public Policies

Produkttyp: andere

Marketing Text: Report on public policies to support tourism development in partner countries

Beschreibung: The overall objective of the report was to make an overview of the policies to support tourism and mentoring in tourism. This activity has investigated existing public policies in terms of recognition of the mentor's professional profile in connection with European Qualification Frameworks. The survey had regional and national bases in order to facilitate ready comparisons between the different states of art of each partner country.

Zielgruppe: Project partner organisations, Hospitality, leisure, travel and tourism sector, Adult educations providers, Business support organisations

Resultat: The results and conclusions of the report helped the project partners design the mentor development training reflecting the needs of the target group - HLTT professionals and providing an adequate supplement to the existing VET offer available to the individuals operating in the HLTT sector who would like to develop new competences and pursue their career in the sector.

Anwendungsbereich: The results of the analysis were reflected in the final version of the training path

Homepage:

Produktsprachen: Englisch

product files

Result 10 EUTM Report on Public policies.pdf

<http://www.adam-europe.eu/prj/11755/prd/4/1/Result%2010%20EUTM%20Report%20on%20Public%20policies.pdf>
Report on Public Policies in Romania, Slovakia, Lithuania and in the UK

Produkt 'Methodological guidelines'

Titel: Methodological guidelines

Produkttyp:

Marketing Text: Guidelines concerning the methodology behind the training path in English, Lithuanian, Romanian and Slovak.

Beschreibung: The methodological guidelines contain a description of each step (on a workshop basis) of the path, objectives and learning outcomes, served as a guide to the mentor development training delivered during the project.

Zielgruppe: Partnership members, teachers/trainers delivering mentor development trainings, learners (HLTT sector professionals, VET provider organizations, individuals interested in mentoring).

Resultat: Methodological guidelines supplementing the Mentoring toolkit

Anwendungsbereich: During the project implementation, the methodological guidelines were adapted according to the results of a set of the project activities (context analysis, focus groups, mentor development training, mentoring pilot, as well as meeting with stakeholders). Learning outcomes and assessment criteria to the qualification "mentor for the HLTT sector" and reference to the EQF and ECVET was produced in order to enable partners to design and run the mentor development trainings developing mentors for the HLTT sector in their countries. In the end of the project implementation period, partners have initiated the process of the qualification recognition within their qualification frameworks and certification of the training path to ensure sustainability.

Homepage:

Produktsprachen: Englisch

product files

Result 12 EUTM Methodological guidelines_EN.pdf

http://www.adam-europe.eu/prj/11755/prd/9/1/Result%2012%20EUTM%20Methodological%20guidelines_EN.pdf
Methodological guidelines - English

Result 12 EUTM Methodological guidelines_RO.pdf

http://www.adam-europe.eu/prj/11755/prd/9/1/Result%2012%20EUTM%20Methodological%20guidelines_RO.pdf

Result 12 EUTM Metodological guidelines_LT.pdf

http://www.adam-europe.eu/prj/11755/prd/9/1/Result%2012%20EUTM%20Metodological%20guidelines_LT.pdf

Result 12 EUTM Metodological guidelines_SK.pdf

http://www.adam-europe.eu/prj/11755/prd/9/1/Result%2012%20EUTM%20Metodological%20guidelines_SK.pdf

Produkt 'The Mentoring Workbook - adapted version'

Titel: The Mentoring Workbook - adapted version

Produkttyp:

Marketing Text: Revised and extended workbook used in the workshop sessions.

Beschreibung: Having taken into account the results of the Context analysis (Results 8-10), which revealed the need to include information on mentoring focusing on entrepreneurs (pointing out at the high number of micro and SMEs operating in the HLTT sector), the adapted version was extended and contains a section focused on business mentoring. This allowed the trainer to prepare mentors from the HLTT sector for mentoring sessions with their mentees (individuals either employed by the sector, running a business or preparing for a position in the sector) and dealing with a wide range of issues related to working as well as running a business in the HLTT sector.

Zielgruppe: The adapted version of the toolkit was intended for HLTT sector professionals being developed as mentors and project partners to collect feedback on the material.

Resultat: Training path final version

Anwendungsbereich: Having collected the feedback on the adapted version of the toolkit, the mentoring toolkit was improved to the final versions. Supplemented by a methodology and description of learning outcomes and assessment criteria, it creates a comprehensive training path developing mentors for the HLTT sector.

Homepage:

Produktsprachen: Englisch

product files

Training path_adapted version.pdf

http://www.adam-europe.eu/prj/11755/prd/18/1/Training%20path_adapted%20version.pdf

Training path_Adapted version

Produkt 'Training path final version'

Titel: Training path final version

Produkttyp: Lehrmaterial

Marketing Text: Focusing on the specific needs of the HLTT sector, the toolkit first talks to organisations about the benefits of introducing a mentoring programme, and moves through the steps of establishing a mentoring programme, developing mentors, and orientating mentees – those to benefit from mentoring, and the consequential benefits to organisations.
As not all enterprises are established businesses, the Toolkit is completed with specific enhancements for mentors who aim to support the development of HLTT enterprise start-ups, providing an introduction to the role of a business mentor in the various phases of starting and growing a business, and is intended to work together with the Mentor/Mentee Guides.

Beschreibung: The training path consists of a methodology behind a training path, defines the learning outcomes, assessment criteria of the qualification "mentor for the HLTT sector with reference to the EQF and ECVET, and a toolkit, providing learning materials concentrating on the application of mentoring in the HLTT sector. The mentoring toolkit is available in 4 languages - English, Lithuanian, Romanian and Slovak.

Zielgruppe: The mentor development trainings are targeted at experienced HLTT sector professionals and the training path provides a comprehensive guide, enabling partners to design, set and run mentoring programmes aimed to development of mentors in the HLTT sector.

Resultat: Mentoring toolkit and methodology in English, Lithuanian, Romanian and Slovak

Anwendungsbereich: In the end of the project, partners have initiated the process of recognition of the qualification created in the project. In order to ensure establishment of standards in the mentor development trainings, partners intend to apply for certification/accreditation of the training path.

Homepage:

Produktsprachen: Englisch

product files

1 Manual despre mentorat_preview.pdf

http://www.adam-europe.eu/prj/11755/prd/27/1/1%20Manual%20despre%20mentorat_preview.pdf

1 Mentorystes vadovelis_preview.pdf

http://www.adam-europe.eu/prj/11755/prd/27/1/1%20Mentorystes%20vadovelis_preview.pdf

2 Manual despre mentorat_Ghidul coordonatorului_preview.pdf

http://www.adam-europe.eu/prj/11755/prd/27/1/2%20Manual%20despre%20mentorat_Ghidul%20coordonatorului_preview.pdf

2 Mentorystes vadovelis_Mentoriaus vadovas_preview.pdf

http://www.adam-europe.eu/prj/11755/prd/27/1/2%20Mentorystes%20vadovelis_Mentoriaus%20vadovas_preview.pdf

3 Manual despre mentorat_Ghid mentor_preview.pdf

http://www.adam-europe.eu/prj/11755/prd/27/1/3%20Manual%20despre%20mentorat_Ghid%20mentor_preview.pdf

product files

3 Mentorystes vadovelis_Mokino vadovas_preview.pdf

http://www.adam-europe.eu/prj/11755/prd/27/1/3%20Mentorystes%20vadovelis_Mokino%20vadovas_preview.pdf

4 Manual despre mentorat_Ghid discipol_preview.pdf

http://www.adam-europe.eu/prj/11755/prd/27/1/4%20Manual%20despre%20mentorat_Ghid%20discipol_preview.pdf

4 Mentorystes vadovelis_Verslo menotryste_preview.pdf

http://www.adam-europe.eu/prj/11755/prd/27/1/4%20Mentorystes%20vadovelis_Verslo%20menotryste_preview.pdf

5 Manual despre mentorat_Mentoratul in afaceri_preview.pdf

http://www.adam-europe.eu/prj/11755/prd/27/1/5%20Manual%20despre%20mentorat_Mentoratul%20in%20afaceri_preview.pdf

Mentoringova prirucka nahlad.pdf

<http://www.adam-europe.eu/prj/11755/prd/27/1/Mentoringova%20prirucka%20nahlad.pdf>

Mentoring toolkit_Mentee Guide preview.pdf

http://www.adam-europe.eu/prj/11755/prd/27/1/Mentoring%20toolkit_Mentee%20Guide%20preview.pdf

Mentoring toolkit_Mentor workbook_preview.pdf

http://www.adam-europe.eu/prj/11755/prd/27/1/Mentoring%20toolkit_Mentor%20workbook_preview.pdf

Mentoring toolkit_preview.pdf

http://www.adam-europe.eu/prj/11755/prd/27/1/Mentoring%20toolkit_preview.pdf

Produkt 'Mentor development training and mentoring pilot'

Titel: Mentor development training and mentoring pilot

Produkttyp: andere

Marketing Text: Workshop sessions designed and run by Fargold.
The series of workshops consisted of 3 events led by UK expert, to groups of mentors in development from SK, RO and LT.

Beschreibung: The transferability of the methodology was tested through a series of workshop sessions developing mentors (WP4 Develop mentors) and mentoring pilot (WP5 Develop mentors).

The activities of the WP4 were focused on mentoring skills development. Partners from Lithuania, Slovakia and Romania selected each 4 individuals to be developed as mentors (learners).

Moreover, the selected individuals were also committed to take part in mentoring sessions (WP5 - Mentoring pilot), allowing the mentors apply the mentoring skills acquired in the workshop in real-life situations.

The aim of the mentoring pilot was to help the mentees develop skills necessary to succeed, shorten their learning curve and/or develop successful career paths in the HLTT sector.

The experience of mentors and feedback from mentees was evaluated and reflected in the mentoring toolkit in the form of case studies, available in English, Lithuanian, Romanian and Slovak.

Zielgruppe: Partnership members, teachers/trainers delivering mentor development trainings, learners (HLTT sector professionals, VET provider organizations, individuals interested in mentoring).

Resultat: The comments and recommendations collected in WP4 and WP5 were supplemented by the information from stakeholders gathered at different stages of the project implementation and lead to the adaptation of the training path, as well as methodological guidelines.

Anwendungsbereich: The comments and recommendations collected in WP4 and WP5 were supplemented by the information from stakeholders gathered at different stages of the project implementation and lead to the adaptation of the training path, as well as methodological guidelines.
Learning outcomes and assessment criteria to the qualification "mentor for the HLTT sector" based on ECVET and reference to the EQF was produced in order to enable partners to design and run the mentor development trainings developing mentors for the HLTT sector in their countries.

Homepage:

Produktsprachen:

product files

Result 21 EUTM Mentoring sessions - case studies EN.pdf

<http://www.adam-europe.eu/prj/11755/prd/31/1/Result%2021%20EUTM%20Mentoring%20sessions%20-%20case%20studies%20EN.pdf>

Result 21 EUTM Mentoring sessions - case studies_LT.pdf

http://www.adam-europe.eu/prj/11755/prd/31/1/Result%2021%20EUTM%20Mentoring%20sessions%20-%20case%20studies_LT.pdf

product files

Result 21 EUTM Mentoring sessions - case studies_RO.pdf

http://www.adam-europe.eu/prj/11755/prd/31/1/Result%2021%20EUTM%20Mentoring%20sessions%20-%20case%20studies_RO.pdf

Result 21 EUTM Mentoring sessions - case studies_SK.pdf

http://www.adam-europe.eu/prj/11755/prd/31/1/Result%2021%20EUTM%20Mentoring%20sessions%20-%20case%20studies_SK.pdf

Produkt 'Technical terms glossary extended - multilingual'

Titel: Technical terms glossary extended - multilingual

Produkttyp:

Marketing Text: Glossary containing basic terms related to mentoring in English, Lithuanian, Slovak and Romanian

Beschreibung: The glossary in partner languages was made of technical and jargon terms to facilitate common understanding; to provide a useful tool for mentor development; and to supply an appendix to the project's proposed training path.

Zielgruppe: Partnership members, teachers/trainers delivering mentor development trainings, learners (HLTT sector professionals, VET provider organizations, individuals interested in mentoring).

Resultat: Multilingual glossary

Anwendungsbereich: The aim of the glossary is to facilitate common understanding; to provide a useful tool for mentor development; and to supply an appendix to the project's proposed training path.

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Produktsprachen:

product files

multilingual glossary.docx

<http://www.adam-europe.eu/prj/11755/prd/36/1/multilingual%20glossary.docx>

Veranstaltungen

EU Tourism Mentoring Final Conference

Datum 10.09.2015

Beschreibung On September the 10th, 2015, the partners and participants of the EUTM project as well as all those with an interest in mentoring gathered in the historical old town of Kaunas city to one final time discuss what mentoring is really about and how the HLTT sector might benefit from it.

Zielgruppe organisations operating in the HLTT sector, Public Bodies in charge of tourism development and promotion, HLTT sector professionals, students, education providers

Öffentlich Öffentliche Veranstaltung

Kontaktinformation SARETAS <jaunimas@saretas.org>

Zeitpunkt und Ort 10.09.2015, 10:00 - 13:00
Vilniaus Universiteto Kauno Humanitariniame Fakultete, Vaizdo konferencij studijoje (Muitins g. 14, IV korpuse, III aukšte)
Kaunas, Lithuania

3rd workshop developing mentors in Vilnius, Lithuania

Datum 27.10.2014

Beschreibung This action develops mentors in Slovakia, Romania and Lithuania. They are being developed through a series of three workshops (held in Bratislava SK, Vilnius LT and Pitesti RO), designed and delivered by the UK partner expert in developing mentors as the exporter of the product. The language of the training events is English. The training was focussed on reviewing activities within the mentoring sessions, consolidating learning, providing support to each other, and contributing to the development of the project.

Zielgruppe The training aims to provide an update of learner competences/skills in the context of a methodological environment related to the development of mentoring skills and techniques to mentor in a HLTT sector. Partners from Slovakia, Romania and Lithuania have each identified four people to be developed as mentors.

Öffentlich Geschlossene Veranstaltung

Kontaktinformation

Zeitpunkt und Ort 27th - 28th October 2014
Vilnius, Lithuania

Veranstaltungen

2nd workshop developing mentors in Pitesti, Romania

Datum 04.09.2014

Beschreibung This action develops mentors in Slovakia, Romania and Lithuania. They are being developed through a series of three workshops (held in Bratislava SK, Vilnius LT and Pitesti RO), designed and delivered by the UK partner expert in developing mentors as the exporter of the product. The language of the training events is English. The event focused on exchange of experiences from the first meetings with mentees and recommendations for other cooperation.

Zielgruppe The training aims to provide an update of learner competences/skills in the context of a methodological environment related to the development of mentoring skills and techniques to mentor in a HLTT sector. Partners from Slovakia, Romania and Lithuania have each identified four people to be developed as mentors.

Öffentlich Geschlossene Veranstaltung

Kontaktinformation

Zeitpunkt und Ort

1st workshop developing mentors in Bratislava, Slovakia

Datum 11.06.2014

Beschreibung This action develops mentors in Slovakia, Romania and Lithuania. They are being developed through a series of three workshops (held in Bratislava SK, Vilnius LT and Pitesti RO), designed and delivered by the UK partner expert in developing mentors as the exporter of the product. The language of the training events is English. Materials are provided in Slovak, Romanian and Lithuanian. Bratislava Workshop's topic was focused on mentoring in tourism sector, on how to become a good mentor, how to prepare for meetings with mentees, how to set up a successful mentoring plan and program. This included practical exercises, role plays and case studies.

Zielgruppe The training aims to provide an update of learner competences/skills in the context of a methodological environment related to the development of mentoring skills and techniques to mentor in a HLTT sector. Partners from Slovakia, Romania and Lithuania have each identified four people to be developed as mentors.

Öffentlich Geschlossene Veranstaltung

Kontaktinformation

Zeitpunkt und Ort 11th - 13th June 2014
Bratislava, Slovakia