

Evaluation of the piloting

The training

Camino realized two trainings à 2 days each for social workers, totally 4 days. We conducted the first seminar on 18./19.9.2014, the second seminar on 19./20.2.1015. On 25.6.2015 we realized a reflection day where we discussed the experiences with the implementation of the learnt methods. The trainers were Miraz Gäntzel and Aline Hirseland.

The participants

In the trainings participated 35 social workers. They came from 21 different institutions of youth work, open youth work, girls' work, street work, school work, community work and cultural work. After the trainings most of them worked with the developed materials in their institutions or centres.

In detail, the participants work at:

School work: 9
Cultural work: 9
Community work: 5
Open youth work: 5
Streetwork: 1
Girls' work: 1
Other: 5

All the participants work in the "problematic" districts of Berlin.

In detail, the participants work in:

Mitte: 10
Lichtenberg: 9
Neukölln: 8
Friedrichshain-Kreuzberg: 5
Other: 3

Methods of evaluation

For evaluating the effects of the trainings, we made interviews and group discussions with social workers who participated in the training.

Results of evaluation

After the trainings most of the participants implemented some of the methods and concepts learnt in their daily work in the institutions and centres. In summary, the training was very useful for them and helped to deal better with violent situations in the centres and institutions.

Most of the participants could improve their reflection and consciousness within the daily work and also the communication among the staff members. But the most important effect of the trainings was that the social workers now feel better prepared how to prevent violent behaviours and how to intervene in conflict situations or violent behaviours. They attach more importance to prevention work in the institutions, e.g. improving communication among staff and youngsters. Some of the social workers became aware of the own role as educator in conflict situations, and many learnt that also the youngsters are able to resolve conflicts by their own if they are supported by the social workers. So we can state that the project has improved the capacity of the professionals (trainers, educators) to respond to prevention and violence in a high measure.