

BOOST

A CASE STUDY FROM THE PILOTING PHASE IN GREECE

Rationale

Small and micro enterprises have a decreasing participation in vocational education and training. For this reason, there is a real need to engage them in developing a positive attitude towards training.

Funded under the E.C. Lifelong Learning Programme, BOOST integrates tools from 2 projects (BeCome & ROLE) and develops associated methodologies. These will enable small enterprises to identify their critical business needs and then find appropriate and customized learning resources to fulfil their goals.



*Interview with KSE Employee
Mr Antonis Zagkas*

Case Study:

Interview with KSE Employee Mr Antonis Zagkas

The present Case Study is based on the outcomes of the piloting phase of the BOOST methodology and tool, conducted in Greece during the period January 2015 - July 2015. The piloting took place in 12 social enterprises (piloting target group in Greece) with the participation of 25 individuals including employers / managers, employees and VET Providers / learning facilitators.

What is your work and activities in the company?

I have been working in the company as an employee the last six months. My main activity is counseling support. The Social Enterprise was funded in 2014 and it gives emphasis in the provision of high quality services based on the needs and the characteristics of each client. The main goal of the company is to create long term relationships of trust with the clients.

What is your impression from the BOOST methodology and platform? Have you ever used similar tools in the past?

I haven't used any similar tools in the past; this was a new experience for me. Overall my impression from the project and the piloting is very good since it helped me quite a lot to improve my knowledge and skills and actually apply them in my everyday tasks, contributing to the improvement of my performance at work.



How did this process affect your time at work?

The process had little effect in my working time as the learning process occurred mainly in my free time.

Were the results of this tool useful to you? Did the Boost project contribute at the improvement of the skills that you apply as an employee at your job?

The results of my participation in the Boost project were quite useful and that is because this project helped me expand my knowledge in a lot of areas related to my work, such as organisation, operation and management of the social enterprises, as well as financial topics. The learning material provided helped me to expand my knowledge, improve my understanding about specific issues and deal with everyday tasks more efficiently.

Do you have anything to suggest to for the improvement of the methodology or the improvement of the whole platform?

In my opinion the overall methodology and the platform was really easy to use. One thing that could be improved would be the monitoring of the learning process - for example what I have done so far, what remains. I would also like the platform to work faster when uploading the widgets, if that possible.



Evaluation

Do you plan using the Boost platform and methodology in the future so that you can achieve your goals?

The experience and the benefits from using the Boost methodology and platform were important for my professional activity. I intend to continue using it and I hope that this will be integrated in the company's activities.