Projects and Products Portal for Leonardo da Vinci

Tourist Environment Accessibility for Disability

2012-1-PL1-LEO05-27449

http://www.adam-europe.eu/adam/project/view.htm?prj=10355

Project Information

Title: Tourist Environment Accessibility for Disability

Project Number: 2012-1-PL1-LEO05-27449

Year: 2012

Project Type: Transfer of Innovation

Status: granted

Country: PL-Poland

Marketing Text: TEAD project is a response to our times. The population of elderly people grows. Both people with disabilities and elderly people facing various functional limitations want to actively spend time – to travel, participate in cultural and artistic events. So they make up significant group of potential clients for tourist sector. However, it turns out that tourist sector is not prepared to meet special needs of that group of clients. The problem is not only in physical barriers but moreover in low knowledge of tourist sector employees in their special needs. Main result of TEAD is full training package (curriculum, training materials, manual and training film) which will equip tourist sector staff with necessary competences. Products is available in 3 languages: Polish, English and Swedish and ready to use in other countries.
Le projet TEAD est une réponse aux besoins. Les personnes handicapées et les personnes âgées veulent de plus en plus passer le temps activement, voyager, participer aux évènements culturels. Ils établissent une groupe de clients potentiels pour le secteur touristique. Toutefois, il semble que le secteur ne soit pas totalement prêt à effectuer les services compatible aux besoins de cette groupe. Le problème n'est pas seulement l'absence d'accessibilité architecturale, mais fréquemment le manque de connaissance d'employés dans ce secteur sur les besoins particuliers des personnes âgées et personnes handicapées. Pendant le projet on préparera le paquet d'instruction, qui équipera l'employés du secteur en compétences principales. Les produits de projet seront élaborés et testé avec les représentants des divers acteurs dans le secteur touristique, qui garantit leur dimension concrète. Ces produits seront disponsibles aux licences ouvertes, en trois langues : polonais, anglais et suédois.

Summary: The vocational offer for the staff of tourism service and those complementary to it - touristic transport, guiding, tourism offices, centres of touristic information, regional promotion agencies, etc. do not include adequate training or do not include at all training on the provision of quality service to clients with special needs.
In a view of demographic changes and progress in medicine the population of elderly people and people with various functional limitations increases and it is expected to increase more rapidly. That tendency makes the issue of inclusion of all groups of society in all areas of life even more important. Both European and national legislation has non-discrimination rules which apply also to tourism and recreation services.
The TEAD project aimed to transfer the products elaborated in the other LDV – TOI project, Accommodation and Catering Accessibility for Disability - ACAD. The training curriculum, materials, training film and manual prepared for the hotel and catering sector were the base for adaptation and extension to needs of whole tourism sector and services complementary to it. The results of herewith project include not only guidelines for tourism sector staff in communication, assistance, space arrangements and safety issues adapted to their offer but also cover issues missing in previous materials knowledge and skills in area of accessibility information. The need for that kind of competence was expressed intensively by target groups both within ACAD project and out of it. Staff of tourism sector and complementary services expressed a need for expertise on what information should be gathered and provided to clients with various impairments to ensure proper and safe realisation of the service to them. Project TEAD responded to that need and while transferring ACAD results to wider audience of tourism and complementary sectors in partner countries (including new country – Sweden) it also enriched them with additional knowledge and skills related to the information on accessibility of premises, events, services offered and staff qualifications in offering high quality service to clients with disability and about universal design in tourism services. Swedish partner transfered experience and

Project Information

competence in that area to other partners.
The TEAD project provided VET system of partner countries with adequate training curriculum, set of materials (including training film) and manual for management of tourism sector and complementary services on how to prepare and provide offer accessible to all clients including clients with special needs. The results were a subject of the evaluation process during the testing trainings organised in all partner countries in order to ensure the best quality and universal outcome that can be widely used across Europe. The dissemination of the result and its exploitation was ensured also by involvement of ineligible but active partner – European Network for Accessible Tourism which gathers members from almost all European countries.

Description: Partners and their experts reviewed all materials and methodology transferred and adapted it and extended with additional knowledge necessary for wider target group. Commonly elaborated training programme, training materials, methods and techniques were used during first phase testing training which was conducted in Poland, Sweden and UK for two groups composed of about 10 staff members from various tourist entrepreneurships. Intensive evaluation by three groups: participants, trainers and external experts brought conclusions for changes and modifications. The training package after recommended modification underwent second phase of testing training to check whether those modifications were successful. The complementary products for the training package are: manual for staff and management of tourist sector institutions and training film with some examples of adequate service provision. All products are available in 3 languages and placed on project website for free use.

Themes:
* Access for disadvantaged
* Equal opportunities
* Continuous training

Sectors:
* Accommodation and Food Service Activities
* Arts, Entertainment and Recreation

Product Types: material for open learning
website
program or curricula
teaching material
Film

Product information: Products of the project include:
Training package (training programme, training materials, methods and techniques used in the training process),
Questionnaires for evaluation (3 versions) and recommendations of modifications of training package,
universal training program (after evaluation and necessary modifications),
Training materials (after evaluation and necessary modifications),
Manual for tourist service Staff,
Training film.

Projecthomepage: www.tead-europe.org

Project Contractor

Name:	Fundacja Instytut Rozwoju Regionalnego
City:	Krakow
Country/Region:	Malopolskie
Country:	PL-Poland
Organization Type:	association/non-governmental organisation
Homepage:	http://www.firr.org.pl

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Homepage:	

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City:	Krakow
Country/Region:	Malopolskie
Country:	PL-Poland
Organization Type:	association/non-governmental organisation
Homepage:	http://www.firr.org.pl

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Homepage:	

Partner

Partner 1

Name:	European Network for Accessible Tourism
City:	Brussels
Country/Region:	Bruxelles Cap, Brussel Hof
Country:	BE-Belgium
Organization Type:	association/non-governmental organisation
Homepage:	

Partner 2

Name:	Fundacja Fundusz Wspolpracy
City:	Warszawa
Country/Region:	Mazowieckie
Country:	PL-Poland
Organization Type:	others
Homepage:	http://www.cofund.org.pl

Partner 3

Name:	Action For Blind People
City:	London
Country/Region:	Greater London
Country:	UK-United Kingdom
Organization Type:	SME - small and medium-sized enterprise (up to 250 employees)
Homepage:	http://www.actionforblindpeople.org.uk

Partner 4

Name:	Access Sweden
City:	Helsingborg
Country/Region:	Stockholm
Country:	SE-Sweden
Organization Type:	others
Homepage:	http://www.access-sweden.se

Products

1 Training package

2 Questionnaires

3 Universal training programme

4 Training materials

5 Manual for tourism sector staff and management

6 Training film

Product 'Training package'

Title:	Training package
Product Type:	teaching material
Marketing Text:	The training package elaborated as result no 1 was a base for further modifications which were done after first phase testing trainings in 3 partners' countries.
Description:	The training package consisted of training programme, training materials and supporting materials elaborated in WP1. Transferred ACAD project materials with adaptation also to other types of tourism sector and including experiences of new partner were the base for the package. The programme and materials were modified in order to take into account other tourism areas like travel offices, information centres, guides, museums and exhibitions, outdoor activities, etc. Main issues added to them included travel and outdoor accessibility as well as gathering and provision of information on accessibility of event, service and venue. The package was also completed with new material provided by Swedish partner – check list of accessibility facilities potentially offered in various tourism premises or services. It gave the idea what can be offered to clients with various impairments and so has also educational role and at the same time very practical one. The package consisted of: training programme with description of the methods used to conduct it, multimedia presentations for each training module, additional materials used during the training, text materials for further use (guidelines related to various disability types, check list on accessibility facilities, info on travel arrangements for people with reduced mobility in EU and nationally). That training package was the subject of modifications according to the evaluation results and partners discussions.
Target group:	Partners, testing trainings participants and experts
Result:	Result no 1 Training package
Area of application:	For evaluation purposes
Homepage:	
Product Languages:	English Swedish Polish

Product 'Questionnaires'

Title:	Questionnaires
Product Type:	evaluation methods
Marketing Text:	The questionnaires are prepared in 3 languages: English, Polish and Swedish and targeted to three types of respondents: training participants, trainers and external expert. After reasonably small modifications they can be used for evaluation purposes in various countries.
Description:	The 3 types of questionnaires aimed to evaluate training programme, materials and methods used from 3 perspectives - participant, trainer and observing expert. The questionnaires include detailed and exhaustive questions related to all elements of the training in order to enable possibly the best evaluation.
Target group:	Partners, participants, trainers, experts.
Result:	Result no 2 - Questionnaires 3 versions
Area of application:	For evaluation purposes.
Homepage:	www.tead-europe.org
Product Languages:	Polish Swedish English

product files

3.1.1.Training evaluation form_participant_ENG.doc

http://www.adam-europe.eu/prj/10355/prd/2/1/3.1.1.Training%20evaluation%20form_participant_ENG.doc
Training evaluation form participant ENG

3.1.2.Training evaluation form_expert_ENG.doc

http://www.adam-europe.eu/prj/10355/prd/2/1/3.1.2.Training%20evaluation%20form_expert_ENG.doc
Training evaluation form expert ENG

3.1.3.Training evaluation form_trainer_ENG.doc

http://www.adam-europe.eu/prj/10355/prd/2/1/3.1.3.Training%20evaluation%20form_trainer_ENG.doc
Training evaluation form trainer ENG

3.2.1.Formularz_oceny_szkolenia_uczestnicy.doc

http://www.adam-europe.eu/prj/10355/prd/2/1/3.2.1.Formularz_oceny_szkolenia_uczestnicy.doc
Formularz oceny szkolenia uczestnicy PL

3.2.2.Formularz_oceny_szkolenia_Eksperci.doc

http://www.adam-europe.eu/prj/10355/prd/2/1/3.2.2.Formularz_oceny_szkolenia_Eksperci.doc
Formularz_oceny_szkolenia_Eksperci

3.2.3.Formularz_oceny_szkolenia_trenerzy.doc

http://www.adam-europe.eu/prj/10355/prd/2/1/3.2.3.Formularz_oceny_szkolenia_trenerzy.doc
Formularz_oceny_szkolenia_trenerzy

TEAD translations documents names.doc

http://www.adam-europe.eu/prj/10355/prd/2/1/TEAD%20translations%20documents%20names.doc
TEAD translations documents names

Test-training-evaluation-summary-report_2014.doc

http://www.adam-europe.eu/prj/10355/prd/2/1/Test-training-evaluation-summary-report_2014.doc
Test training evaluation summary report 2014

product files

training evaluation form_experts_se.doc

http://www.adam-europe.eu/prj/10355/prd/2/1/training%20evaluation%20form_experts_se.doc
training evaluation form_experts_se

training evaluation form_participant_SE.doc

http://www.adam-europe.eu/prj/10355/prd/2/1/training%20evaluation%20form_participant_SE.doc
training evaluation form_participant_SE

training evaluation form_trainers_se.doc

http://www.adam-europe.eu/prj/10355/prd/2/1/training%20evaluation%20form_trainers_se.doc
training evaluation form_trainers_se

Product 'Universal training programme'

Title:	Universal training programme
Product Type:	program or curricula
Marketing Text:	The training programme for staff and management of various tourism services as well as for VET of future staff. The programme includes methods and tolls recommended for its realisation.
Description:	The programme presents proposed breakdown of modules, their content, methods, techniques and tools recommended to use for its realisation. The programme also gives basic requirements for organisation of the training (number of participants, equipment, trainers, etc.)
Target group:	Managers and heads responsible training of staff in tourism sector, VET providers in that sector, staff of tourism and complementary sectors.
Result:	3
Area of application:	The programme can be a base for organisation of training increasing competences of staff and managemet of tourism sector, vocational education units offering education in professions for tourism sector, trainers, teachers, etc.
Homepage:	www.tead-europe.org
Product Languages:	Swedish Polish English

product files

Program_szkolenia_TEAD_ostateczny.doc

http://www.adam-europe.eu/prj/10355/prd/3/1/Program_szkolenia_TEAD_ostateczny.doc
Program_szkolenia_TEAD_ostateczny

Training_Programme_final.docx

http://www.adam-europe.eu/prj/10355/prd/3/1/Training_Programme_final.docx
Training_Programme_final ENG

Utbildningsprogram_slutligt.doc

http://www.adam-europe.eu/prj/10355/prd/3/1/Utbildningsprogram_slutligt.doc
Utbildningsprogram_slutligt

Product 'Training materials'

Title:	Training materials
Product Type:	teaching material
Marketing Text:	The set of supporting training materials which were evaluated and modified if applicable. It contains of multimedia presentations to be used during the training, additional materials to be handed to participants, checklists as reference material, description of practical module to be conducted during the training, etc. The whole package is available under Creative Commons license and can be used widely by training providers.
Description:	The package contains multimedia presentations including main issues to be discussed during the training sessions, simulation of visual problems and hearing problems. The package includes also materials presenting main tips important while offering tourism service to people with main disability types, main provisions related to travel of people with reduced mobility on European and national llevels. It also contains checklists which can be used to have and overview of the accessibility of our service for clients with special needs. It also includes description of various practical exercises proposed for practical module during the training.
Target group:	Tourism sector staff and management, VET providers for that sector, trainers, teachers and their organisations
Result:	4
Area of application:	The materials can be used as a didactic and supporting materials for training increasing competences of staff and managemet of tourism sector, vocational education units offering education in professions related to tourism sector, for trainers, teachers, etc
Homepage:	www.tead-europe.org
Product Languages:	Swedish English Polish

product files

materials and presentations ENG

10guidelines_visual_disability.doc

http://www.adam-europe.eu/prj/10355/prd/4/2/10guidelines_visual_disability.doc
guidelines_visual_disability

1_accessibility for all and client with disability .pptx

http://www.adam-europe.eu/prj/10355/prd/4/2/1_accessibility%20for%20all%20and%20client%20with%20disability%20.pptx
accessibility for all and client with disability

1checklist_barriers.docx

http://www.adam-europe.eu/prj/10355/prd/4/2/1checklist_barriers.docx
checklist_barriers

2_ accessible communication and information for people with disabilities.ppt

http://www.adam-europe.eu/prj/10355/prd/4/2/2_%20accessible%20communication%20and%20information%20for%20people%20with%20disabilities.ppt
accessible communication and information for people with disabilities

2guidelines_learning_disability.doc

http://www.adam-europe.eu/prj/10355/prd/4/2/2guidelines_learning_disability.doc
guidelines_learning_disability

product files

3-mobility and emergency situations.ppt

http://www.adam-europe.eu/prj/10355/prd/4/2/3-mobility%20and%20emergency%20situations.ppt
mobility and emergency situations

3mobility_info.docx

http://www.adam-europe.eu/prj/10355/prd/4/2/3mobility_info.docx
mobility_info

4accessible space.ppt

http://www.adam-europe.eu/prj/10355/prd/4/2/4accessible%20space.ppt
accessible space

4checklist_general.docx

http://www.adam-europe.eu/prj/10355/prd/4/2/4checklist_general.docx
hecklist_general

5guidelines_motor_disability.doc

http://www.adam-europe.eu/prj/10355/prd/4/2/5guidelines_motor_disability.doc
guidelines_motor_disability

6practical_modules_universal.doc

http://www.adam-europe.eu/prj/10355/prd/4/2/6practical_modules_universal.doc
practical_modules_universal

7checklist_various_disabilities.docx

http://www.adam-europe.eu/prj/10355/prd/4/2/7checklist_various_disabilities.docx
checklist_various_disabilities

8guidelines_speech_disability.doc

http://www.adam-europe.eu/prj/10355/prd/4/2/8guidelines_speech_disability.doc
guidelines_speech_disability

9guidelines_hearing_disability.doc

http://www.adam-europe.eu/prj/10355/prd/4/2/9guidelines_hearing_disability.doc
guidelines_hearing_disability

Mild hearing impairment.wav

http://www.adam-europe.eu/prj/10355/prd/4/2/Mild%20hearing%20impairment.wav
Mild hearing impairment

Mild hearing impairment with hearing aid.wav

http://www.adam-europe.eu/prj/10355/prd/4/2/Mild%20hearing%20impairment%20with%20hearing%20aid.wav
Mild hearing impairment with hearing aid

Normal hearing.WAV

http://www.adam-europe.eu/prj/10355/prd/4/2/Normal%20hearing.WAV
Normal hearing

Profound hearing impairment with hearing aid.WAV

http://www.adam-europe.eu/prj/10355/prd/4/2/Profound%20hearing%20impairment%20with%20hearing%20aid.WAV
Profound hearing impairment with hearing aid

Sound-induction loop with hearing aid.WAV

http://www.adam-europe.eu/prj/10355/prd/4/2/Sound-induction%20loop%20with%20hearing%20aid.WAV
Sound-induction loop with hearing aid

materials and presentations PL

1_dostepnosc dla wszystkich i osoby niepelnosprawne.pptx

http://www.adam-europe.eu/prj/10355/prd/4/3/1_dostepnosc%20dla%20wszystkich%20i%20osoby%20niepelnosprawne.pptx

1lista_kontrolna_bariery.docx

http://www.adam-europe.eu/prj/10355/prd/4/3/1lista_kontrolna_bariery.docx
lista_kontrolna_bariery

2_Komunikacja i informacja dostepna.pptx

http://www.adam-europe.eu/prj/10355/prd/4/3/2_Komunikacja%20i%20informacja%20dostepna.pptx

product files

2podrozowanie_info.doc

http://www.adam-europe.eu/prj/10355/prd/4/3/2podrozowanie_info.doc
podrozowanie_info

3_TRANSPORT I ZAGROzENIE BEZPIECZEnSTWA.pptx

http://www.adam-europe.eu/prj/10355/prd/4/3/3_TRANSPORT%20I%20ZAGROzENIE%20BEZPIECZEnSTWA.pptx

3wskaz_niepelnosprawnosc_wzrokowa.docx

http://www.adam-europe.eu/prj/10355/prd/4/3/3wskaz_niepelnosprawnosc_wzrokowa.docx
wskaz_niepelnosprawnosc_wzrokowa

4lista_kontrolna_ogolna.docx

http://www.adam-europe.eu/prj/10355/prd/4/3/4lista_kontrolna_ogolna.docx
lista_kontrolna_ogolna

4_srodowisko i otoczenie dostepne.ppt

http://www.adam-europe.eu/prj/10355/prd/4/3/4_srodowisko%20i%20otoczenie%20dostepne.ppt

5wskaz_niepenosprawnosc_intelektualna.docx

http://www.adam-europe.eu/prj/10355/prd/4/3/5wskaz_niepe%C5%82nosprawnosc_intelektualna.docx
wskaz_niepenosprawnosc_intelektualna

6lista_kontrolna_rozne_niepelnosprawnosci.docx

http://www.adam-europe.eu/prj/10355/prd/4/3/6lista_kontrolna_rozne_niepelnosprawnosci.docx
lista_kontrolna_rozne_niepelnosprawnosci

7TEAD PL_A4 bez adresu.doc

http://www.adam-europe.eu/prj/10355/prd/4/3/7TEAD%20PL_A4%20bez%20adresu.doc
TEAD PL_A4 bez adresu

8moduly_praktyczne_uniwersalne.docx

http://www.adam-europe.eu/prj/10355/prd/4/3/8moduly_praktyczne_uniwersalne.docx

9wskaz_niepelnosprawnosc_ruchowa.docx

http://www.adam-europe.eu/prj/10355/prd/4/3/9wskaz_niepelnosprawnosc_ruchowa.docx

duzy ubytek aparat.WAV

http://www.adam-europe.eu/prj/10355/prd/4/3/duzy%20ubytek%20aparat.WAV

lekki ubytek aparat.wav

http://www.adam-europe.eu/prj/10355/prd/4/3/lekki%20ubytek%20aparat.wav

norma.WAV

http://www.adam-europe.eu/prj/10355/prd/4/3/norma.WAV

petla indukcyjna.WAV

http://www.adam-europe.eu/prj/10355/prd/4/3/petla%20indukcyjna.WAV

ubytek bez aparatu.wav

http://www.adam-europe.eu/prj/10355/prd/4/3/ubytek%20bez%20aparatu.wav

wskaz_niepenosprawnosc_sluchowa.docx

http://www.adam-europe.eu/prj/10355/prd/4/3/wskaz_niepe%C5%82nosprawnosc_sluchowa.docx

materials and presentations SE

product files

10Guide_synnedsättningar.doc

http://www.adam-europe.eu/prj/10355/prd/4/4/10Guide_synneds%C3%A4ttningar.doc

1Checklista_allmän.docx

http://www.adam-europe.eu/prj/10355/prd/4/4/1Checklista_allm%C3%A4n.docx

1_Tillgänglighet för alla och för kunder med funktionsnedsättning.pptx

http://www.adam-europe.eu/prj/10355/prd/4/4/1_Tillg%C3%A4nglighet%20f%C3%B6r%20alla%20och%20f%C3%B6r%20kunder%20med%20funktionsneds%C3%A4ttning.pptx

2Guide_kognitiva_funktionsnedsättningar.doc

http://www.adam-europe.eu/prj/10355/prd/4/4/2Guide_kognitiva_funktionsneds%C3%A4ttningar.doc

2_Tillgänglig kommunikation och information.ppt

http://www.adam-europe.eu/prj/10355/prd/4/4/2_Tillg%C3%A4nglig%20kommunikation%20och%20information.ppt

3_Förflyttning och nödsituationer.ppt

http://www.adam-europe.eu/prj/10355/prd/4/4/3_F%C3%B6rflyttning%20och%20n%C3%B6dsituationer.ppt

3Praktiska_moduler_övergripande.doc

http://www.adam-europe.eu/prj/10355/prd/4/4/3Praktiska_moduler_%C3%B6vergripande.doc

4Checklista_hinder.docx

http://www.adam-europe.eu/prj/10355/prd/4/4/4Checklista_hinder.docx

4_Tillgängligt utrymme.ppt

http://www.adam-europe.eu/prj/10355/prd/4/4/4_Tillg%C3%A4ngligt%20utrymme.ppt

5Guide_nedsatt_talförmåga.doc

http://www.adam-europe.eu/prj/10355/prd/4/4/5Guide_nedsatt_talf%C3%B6rm%C3%A5ga.doc

6Rese_information.docx

http://www.adam-europe.eu/prj/10355/prd/4/4/6Rese_information.docx

7Checklista_olika_funktionsnedsättningar.doc

http://www.adam-europe.eu/prj/10355/prd/4/4/7Checklista_olika_funktionsneds%C3%A4ttningar.doc

8Guide_rörelsenedsättningar.doc

http://www.adam-europe.eu/prj/10355/prd/4/4/8Guide_r%C3%B6relseneds%C3%A4ttningar.doc

9Guide_hörselnedsättningard.doc

http://www.adam-europe.eu/prj/10355/prd/4/4/9Guide_h%C3%B6rselneds%C3%A4ttningard.doc

Mild hearing impairment.wav

http://www.adam-europe.eu/prj/10355/prd/4/4/Mild%20hearing%20impairment.wav

Mild hearing impairment with hearing aid.wav

http://www.adam-europe.eu/prj/10355/prd/4/4/Mild%20hearing%20impairment%20with%20hearing%20aid.wav

Normal hearing.WAV

http://www.adam-europe.eu/prj/10355/prd/4/4/Normal%20hearing.WAV

product files

Profound hearing impairment with hearing aid.WAV

http://www.adam-europe.eu/prj/10355/prd/4/4/Profound%20hearing%20impairment%20with%20hearing%20aid.WAV

Sound-induction loop with hearing aid.WAV

http://www.adam-europe.eu/prj/10355/prd/4/4/Sound-induction%20loop%20with%20hearing%20aid.WAV

Product 'Manual for tourism sector staff and management'

Title:	Manual for tourism sector staff and management
Product Type:	teaching material
Marketing Text:	The manual called "A guide for accessibility and design for all within the tourism sector" is recommended as supporting material for training participants as well as should be read by managers in that sector and VET providers, teachers and trainers.
Description:	The manual "A guide for accessibility and design for all within the tourism sector" includes not only main tips of what is the most important in offering service to client with disability but also presents fundamental principles of accessibility/ design for all. The publication presents also the accessibility issue on each stage of tourism service chain and how important is not to break that chain. It includes also legislation references on international, European and national level The electronic version is also fully accessible for people with disabilities, including visually impaired people, provides alternative text description for pictures and drawings, active links to reference internet materials, etc.
Target group:	Managers and heads of departments responsible for training of staff in tourism sector, VET providers in that sector, staff of tourism and complementary sectors, teachers, trainers, decision-makers, etc.
Result:	5
Area of application:	The manual can be used as a didactic and supporting material for training increasing competences of staff and managemet of tourism sector, vocational education units offering education in professions related to tourism sector, for trainers, teachers, decision-makers, etc.
Homepage:	www.tead-europe.org
Product Languages:	Polish Swedish English

product files

manual_TEAD.pdf

http://www.adam-europe.eu/prj/10355/prd/5/1/manual_TEAD.pdf
manual_TEAD

Przewodnik_TEAD.pdf

http://www.adam-europe.eu/prj/10355/prd/5/1/Przewodnik_TEAD.pdf
Przewodnik_TEAD

tillgänglig .pdf

http://www.adam-europe.eu/prj/10355/prd/5/1/tillg%C3%A4nglig%20.pdf
tillgänglig

Product 'Training film'

Title:	Training film
Product Type:	Film
Marketing Text:	The training film incudes few scenes presenting potential issues that might be difficult while offering tourism service to people with disabilities. It also presents some solutions. The training film was prepared as continuation of the training film produced in ACAD project (and available on the project website :www.acad-europe.org). Both films are complementary and together present quite wide range of issues. The films can be used separatelly and also it is very good supporting material for trainings.
Description:	The film is available in 3 language versions. It can be found at project website and in YouTube service. polish version http://www.tead-europe.org/linki/ english version http://eng.tead-europe.org/project-outcomes/ swedish version http://swe.tead-europe.org/projektresultat/
Target group:	Managers and heads of departments responsible for training of staff in tourism sector, VET providers in that sector, staff of tourism and complementary sectors, teachers, trainers, decision-makers, wide audience, etc.
Result:	6
Area of application:	The training film can be used as a didactic and supporting material for training increasing competences of staff and managemet of tourism sector, vocational education units offering education in professions related to tourism sector, by trainers, teachers, decision-makers, etc. It can be also used for wide audience to increase society awareness in the accessibility issues.
Homepage:	www.tead-europe.org
Product Languages:	English Polish Swedish

Events

Final transnational meeting

Date	13.10.2014
Description	Final partners meeting that aimed to summarise all project's results, achievement, discuss issues to complete the project and give main tips for final reporting.
Target audience	Partners
Public	Closed event
Contact Information	
Time and place	Krakow, Poland 13-14th of October 2014

Second phase testing training in Sweden

Date	07.05.2014
Description	The second phase testing trainings organised in Sweden.
Target audience	Staff and future staff of tourism sector in Sweden
Public	Closed event
Contact Information	
Time and place	Stockholm, Sweden, two trainings for two groups

Second phase testing training in Sweden

Date	06.05.2014
Description	The second phase testing trainings organised in Sweden.
Target audience	Staff and future staff of tourism sector in Sweden
Public	Closed event
Contact Information	
Time and place	Stockholm, Sweden, two trainings for two groups

Events

Transnational meeting of all partners

Date	10.04.2014
Description	The meeting included discussion on training package. Partners have worked on manual content for tourism sector staff and management on provision of their services for clients with special needs. The discussion on training movie content was also held. Partners also discussed dissemination activities and other work planned till the end of project.
Target audience	Partners' representatives
Public	Closed event
Contact Information	
Time and place	10-11th of April, Trelleborg, Sweden

Second testing training in Poland

Date	09.04.2014
Description	Second phase testing trainings held for two groups based on modified programme.
Target audience	Staff and future staff of tourism sector
Public	Closed event
Contact Information	
Time and place	9th of April, Warsaw, Poland

Second testing training in Poland

Date	05.04.2014
Description	Second phase testing trainings held for two groups based on modified programme.
Target audience	Staff and future staff of tourism sector
Public	Closed event
Contact Information	
Time and place	5th and 9th of April, Warsaw, Poland

Events

Second phase testing training in UK

Date	04.04.2014
Description	Second phase testing training with use of modified training package for two groups of participants coming from wide tourism sector.
Target audience	Staff and future staff of tourism sector
Public	Closed event
Contact Information	
Time and place	4th of April, Manchester, UK

Second phase testing training in UK

Date	01.04.2014
Description	Second phase testing training with use of modified training package for two groups of participants coming from wide tourism sector.
Target audience	Staff and future staff of tourism sector
Public	Closed event
Contact Information	
Time and place	1st of April, Manchester, UK

Testing trainings in UK

Date	06.03.2014
Description	First phase testing trainings for two groups of participants coming from wide tourism sector.
Target audience	Staff and future staff of tourism sector
Public	Closed event
Contact Information	
Time and place	6th of March, Manchester, UK

Events

Testing trainings in Sweden

Date	06.02.2014
Description	The first phase testing trainings organised in Sweden.
Target audience	Staff and future staff of tourism sector in Sweden
Public	Closed event
Contact Information	
Time and place	Stockholm, Sweden, two trainings for two groups

Testing trainings in Sweden

Date	05.02.2014
Description	First phase testing trainings for two groups of participants representing tourism sector.
Target audience	Staff and future staff of tourism sector in Sweden
Public	Closed event
Contact Information	
Time and place	5th and 7th of February 2014, Sweden

Study visit and first phase testing training, Poland

Date	27.11.2013
Description	The study visit was an chance for partners to observe testing training in Poland. It was also possiblity to present accessibility facilities in some tourism attractions in Warsaw and first phase testing training in Poland. During the visit, Polish television was making a document film on accessible tourism services for people with special needs. The film is on the project's website: http://www.tead-europe.org/linki/ (polish language version). It was also presented on the regional public tv channels few weeks after.
Target audience	Partners' representatives
Public	Closed event
Contact Information	
Time and place	Three days visit, Warsaw, Poland

Events

First phase testing training in Poland

Date	26.11.2013
Description	The first phase testing trainings with use of training package (result 1) organised for two groups of participants from tourism sector. The trainings and training package used were subject of evaluation and will be the base for further improvements.
Target audience	Staff and future staff of tourism sector
Public	Closed event
Contact Information	
Time and place	26th and 27th of November 2013, Warsaw, Poland

Study visit UK

Date	08.10.2013
Description	Study visit organised in UK was the possiblity to visit some tourism attractions presented as good examples of accessibility.
Target audience	Partners' representatives
Public	Closed event
Contact Information	
Time and place	Exeter, UK, three days of visit

Study visit Sweden

Date	11.06.2013
Description	The study visits of partners' organisations staff directly involved in the project to Sweden to learn about accessibility approach of tourism sector in Sweden, good practices, interesting solutions and difficulties faced. The study visit was also the opportunity to visit one educational centre that started to include accessibility for all module in their training programme.
Target audience	partners' staff
Public	Closed event
Contact Information	
Time and place	10-14.06.2013, Sweden

Events

Opening transnational meeting

Date	20.02.2013
Description	Opening meeting of all partners representatives aiming at discussion about project details, task share, rules of partnership and rules related to grant requirements.
Target audience	Partners
Public	Closed event
Contact Information	
Time and place	Manchester, UK, 20-21 February 2013