

Une méthode pour enseigner des personnes dépendant de soutiens, pour plus facilement leur donner acces à l'emploi dans le secteur de l'hôtellerie.

2012-1-NO1-LEO05-04863

<http://www.adam-europe.eu/adam/project/view.htm?prj=10323>

Information sur le projet

Titre: Une méthode pour enseigner des personnes dépendant de soutiens, pour plus facilement leur donner accès à l'emploi dans le secteur de l'hôtellerie.

Code Projet: 2012-1-NO1-LEO05-04863

Année: 2012

Type de Projet: Projets de transfert d'innovation

Statut: Accordé

Pays: NO-Norvège

Accroche marketing: HOT TRAIN signifie Hotel Training, un projet de formation dans le secteur de l'hôtellerie. Au Royaume-Uni et en Pologne, certains hôtels emploient avec succès, ces personnes depuis plusieurs années

Le principe est de former progressivement les personnes jusqu'au niveau de compétence requis afin qu'ils puissent travailler dans le service d'entretien ménager, la cuisine, le restaurant et la réception d'un hôtel.

HOT TRAIN est un projet important qui soutient les projets nationaux des pays partenaires.

Les buts du projet sont:

- De permettre aux personnes qui manquent d'expérience d'en acquérir.
- De permettre aux personnes d'accéder plus facilement à l'emploi.

Les partenaires viennent de Royaume-Uni, Pologne, Lituanie, République Tchèque, Irlande et Norvège.

Résumé: HOT TRAIN stands for Hotel Training and is a training project in the hospitality sector. The hospitality sector includes all businesses that provide food, beverages, and/or accommodation services. This sector includes guest houses, hotels, restaurants, pubs, bars, catering and other hospitality services. In the United Kingdom and Poland hotels and Bed and Breakfast Accommodations - employing persons in need of support - have been in existence for several years and have developed into successful social firms.

The HOT TRAIN project builds on experience gained in previous EU-projects by transferring this experience / knowledge to the project partners, further develop and test training methods in hotels/guest houses providing training for persons in need of support and evaluate, transfer and disseminate the results. A part of this work has been the focus on the importance of sustainability for a guest house/hotel to achieve optimum social impact. This is described in a manual, a result of the project.

HOT TRAIN is an important international project that supports national projects in all partner countries.

The main objectives of the project are:

- Let people who don't get a job because they don't have a work record have a chance to get a work record and a CV.
- Let people who have no qualifications have a chance to get qualifications for a job in the hospitality sector.
- Let people have a chance to become more employable.
- Let people have a chance to get a job which is meaningful to them.
- Let people have a chance of both being well and doing well.
- Reduce the number of people facing exclusion in the ordinary labour market.
- Provide a tool, a scorecard, to enable guest houses /hotels in the sector to evaluate and improve their own situation with regard to a sustainable operation, when combining training in combination with running a business.

These aims are specifically relevant for young people as youth unemployment is one of the main challenges in many European countries. HOT TRAIN is coordinated by AVRE in Norway. The Project partners are from United Kingdom, Poland, Lithuania, Czech Republic, Ireland and Norway.

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The Association of Vocational Rehabilitation Enterprises (AVRE). (bransjeforeningen Attføringsbedriftene).

The Association of Vocational Rehabilitation Enterprises (AVRE) is an employer and interest organisation for 109 VET-providers within Vocational Rehabilitation which are spread across Norway. AVRE is a member of The Confederation of Norwegian Business and Industry (NHO), and European Platform for Rehabilitation, (EPR).

AVREs main objectives are to take care of the professional and business interests of our members, to improve the knowledge in the public opinion about the importance of the vocational rehabilitation enterprises, and to maintain and further develop the high professional and ethical standard within the sector. We are working in close dialogue with The Norwegian Directorate for Labour and Welfare. We are in continuous dialogue with our 109 member companies for adaptation, modernisation and improvement of the framework conditions for our member VET-providers with the aim of improving the content and the quality of the services delivered by the member companies.

For more information please see: www.attforingsbedriftene.no and

<http://www.attforingsbedriftene.no/information-in-english/general-information.aspx>

Fokus Praha.

Fokus Praha is a civil association with almost 20 years history of providing professional mental health care. Its mission is to support people living with mental illness in their efforts to manage their lives and find opportunities for self fulfilment in the community.

Our facilities provide community care services: counselling, psychotherapy, expressive therapy, social therapy, work and employment support including social firms, independent living support, case management, self-help support, crisis intervention and psychiatric ambulatory care.

We run three social firms: Laundry, Garden and Jnv statek which offers accommodation, restaurant, internet café, laundry and training room. We have developed the definition and quality standards of a social firm and we are very active in implementing the concept of the social economy in our country.

For more information please see: www.fokus-praha.cz

Itas amb as.

Itas amb as was founded in 1966. The companys' core business is work rehabilitation for people that are outside the ordinary labour market. ITAS operates five different

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work programmes both within a sheltered environment and in cooperation with the ordinary labour market, and assist 560 persons per year, delivering a continuum of services in creating sustainable jobs and work in the ordinary labour market. Itas has as a goal to open up the level of sheltered work practice and increase the cooperation with commercial entities. One way of doing this is to establish a sustainable hotel where work practice and training will take place in collaboration with the commercial partner Scandic Hotels.

Itas has extensive experience in work training, coaching and assisting persons in need of support to get a job in the ordinary labour market, and have personell with qualifications in occupational therapy, psychology, a various range of working experience and manufacturing. Itas is running PS-Hotel.

For more information please see: www.itasamb.no and <http://www.pshotell.no/>
COPE Foundation.

COPE Foundation provides a comprehensive range of services for 1600 children and adults with an intellectual disability through its system of early intervention, schooling, training, adult day services, supported employment, housing, information and advice, at over 60 locations throughout Cork City and County and employs over 800 staff. COPE Foundation has committed itself to providing services to a broad spectrum of people with intellectual disability, from individuals with profound disability who require extensive support, to people who have a considerable degree of independence. This kind of commitment calls for a wide range of programmes through which the individual can reach his/her full potential.

COPE cooperates with companies in their municipality when arranging work practice for people in need of support, and will make use of their local network when mapping requirements for qualifications, arrange training, testing routines and training methods in the hospitality sector.

For more information see: www.cope-foundation.ie

Forth Sector Development

Forth Sector Development is a social enterprise providing professional business development support services to the voluntary, public, and private sector. FSD's team of highly professional Business.

Forth Sector Development (FSD) has enjoyed a visible and lead role in the development of the Third Sector in Scotland and has provided business development support to over 450 organisations across the UK and internationally, produced highly acclaimed reference materials for the third sector on a range of topics and partnered with a range of agencies across the country to provide support to the sector.

Forth Sector exists to support people with mental health problems to recover and to take their rightful place as respected citizens contributing to society; meaningful work is an important part of this. For this reason, the organisation has chosen to provide 'real' work environments in 'real' commercially competitive businesses.

For more information please see: www.forthsector.org.uk and <http://www.forthsector.org.uk/businesses/forth-sector-development/>

U Pana Cogito

U Pana Cogito was established as a guest house and restaurant in 2003 and is supported by the National Fund for Rehabilitation of Persons with Disabilities in Poland. It is a social firm / place of work and professional activity for people with mental disadvantages. All profits remains in the company and is invested in the rehabilitation activities.

Activities are:

Running 'U Pana Cogito' – a social firm and a guest house and restaurant.

Providing supported accommodation for 21 people with mental health problems

Publishing a bi-annual magazine for people with mental health problems and their families.

Providing employability skills training for people who have experienced an episode of mental ill health but want to return to mainstream employment within the hospitality industry.

Organising support groups and training sessions for families of people with mental health problems.

Organising respite for people with mental health problems and their families.

For more information see: www.rodziny.info; www.pcogito.pl

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NGO Vilnius Center for Psychosocial Rehabilitation (VCPSR)

NGO Vilnius Center for Psychosocial Rehabilitation (VCPSR), was founded in 2001 to provide psychosocial rehabilitation services in the community for persons with severe mental illness in order to promote and sustain their independent living in the community and support them in maintaining a desired level of quality of life. VCPSR provides following services: case management, daily living skills training, relapse prevention, counseling, support of family members, self-help support; vocational rehabilitation (skills assessment, vocational guidance and counseling, pre-vocational skills training, vocational education and training in a work place, support in a job search and maintaining in a job place). Development of vocational rehabilitation and other community based services methodology for severely mentally ill people; development of training programs and providing training for social workers or other specialist working in the field of community based services for mentally ill persons.

For more information see: www.protnamis.lt

HAPRO AS

Hapro AS is a medium to large sized company at Jaren / Brandbu in Norway, which specialises both in production and vocational rehabilitation. It is the part specialising in vocational rehabilitation, Hapro Job Qualification, (Yrkeskvalifisering) which has joined the project.

Hapro Job Qualification covers customers' needs for services in the field of value-added job qualification. Customised, individual training schedules are offered that will enable the job seeker to find and retain suitable employment.

The company had 500 employees in positions amounting to 483 full-time equivalents (FTEs). During the course of the year, a further 407 persons have completed various programmes with the Centre for Job Qualification.

Hapro has been developing a methodology for work-based learning, and we have acquired a wide experience of analysing, teaching and guiding employed or employable young adults and adults. One main objective is that the training should be relevant, meaningful and measurable according to the employer's expectations and the learner's own experience of the job. Teaching is mainly taking place at work, and cooperation with and guidance of employers is therefore an important part of the job.

For more information see: <http://www.hapro.no/>

Thèmes: ** Divers
 ** Formation tout au long de la vie
 * Marché du travail
 * Développement durable
 * Orientation professionnelle

Sectors: *** Santé Humaine et Action Sociale
 * Hébergement et Restauration
 * Enseignement

Types de Produit: Matériel d'apprentissage
 Matériel pour l'enseignement
 Méthodes d'évaluation

Information sur le produit: The results of this project is in the form of documentation. All results are presented in a manual named: "A manual for on the job training in the hospitality sector for individuals facing barriers in the workplace". This manual is published in English, Polish, Czech, Lithuanian and Norwegian. It is available for downloading in the ADAM database. The manual contains a description of the training methodology, documents called "Documentation plans" which are training programmes for miscellaneous jobs in a hotel / guest house, information about sustainable operations and a scorecard for self assessment of sustainability. The idea is that these documents, which are made to fit the needs of the project partners, will function as examples for other interested parties who wants to adapt and make use of the methodology in the hospitality sector in other countries or in other sectors.

Page Web du projet: <http://www.attforingsbedriftene.no/kompetanse/hot-train/hot-train--information-in-english.aspx>

Contractant du projet

Nom: Bransjeforeningen Attføringsbedriftene
Ville: Oslo
Pays/Région: Oslo Og Akershus
Pays: NO-Norvège
Type d'organisation: Association/organisation non gouvernementale
Site Internet: <http://www.attforingsbedriftene.no>

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Coordinateur

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Site internet:

Partenaire

Partner 1

Nom: Fokus Praha, o.s.
Ville: Praha 8
Pays/Région: Praha
Pays: CZ-Tchéquie
Type d'organisation: Association/organisation non gouvernementale
Site Internet: <http://www.fokus-praha.cz>

Partner 2

Nom: Vsl "Vilniaus psichosocialines reabilitacijos centras"
Ville: Vilnius
Pays/Région: Lietuva
Pays: LT-Lituanie
Type d'organisation: Autres
Site Internet: <http://www.protnamis.lt>

Partner 3

Nom: Hapro AS
Ville: Brandbu
Pays/Région: Hedmark Og Oppland
Pays: NO-Norvège
Type d'organisation: Grande entreprise (plus de 250 employés)
Site Internet: <http://www.hapro.no>

Partner 4

Nom: Forth Sector Development
Ville: Edinburgh
Pays/Région: Scotland
Pays: UK-Royaume-Uni
Type d'organisation: Autres
Site Internet: <http://www.forthsector.org.uk>

Partenaire

Partner 5

Nom: Mental Health Family Association U Pana Cogito Guest House
Ville: Kraków
Pays/Région: Malopolskie
Pays: PL-Pologne
Type d'organisation: Autres
Site Internet: <http://www.rodziny.info>

Partner 6

Nom: Itas amb AS
Ville: Oslo
Pays/Région: Oslo Og Akershus
Pays: NO-Norvège
Type d'organisation: Autres
Site Internet: <http://www.itasamb.no>

Partner 7

Nom: COPE FOUNDATION
Ville: Cork
Pays/Région: South-East
Pays: IE-Irlande
Type d'organisation: Autres
Site Internet: <http://www.cope-foundation.ie>

Données du projet

HOT TRAIN Czech Manual.pdf

<http://www.adam-europe.eu/prj/10323/prj/HOT%20TRAIN%20Czech%20Manual.pdf>

HOT TRAIN Lithuanian Manual.pdf

<http://www.adam-europe.eu/prj/10323/prj/HOT%20TRAIN%20Lithuanian%20Manual.pdf>

HOT TRAIN - Norwegian manual.pdf

<http://www.adam-europe.eu/prj/10323/prj/HOT%20TRAIN%20-%20Norwegian%20manual.pdf>

HOT TRAIN Polish manual.pdf

<http://www.adam-europe.eu/prj/10323/prj/HOT%20TRAIN%20Polish%20manual.pdf>

HOT TRAIN - The english manual.pdf

<http://www.adam-europe.eu/prj/10323/prj/HOT%20TRAIN%20-%20The%20english%20manual.pdf>